Consensus Report on
Monroe County Public Library

by

Thomas J. Hennen Jr.

April 2012

This page left blank intentionally

Contents

Introduction 5

Comparison to Indiana and Great Lakes Region Libraries 7

Section One: National Comparisons 8

Section Two: HAPLR Comparisons for Top Rated Peers 17

Section Three: HAPLR Peer Report by Input and Output 29

TABLE OF FIGURES

SECTION ONE

FIGURE 1 EXPENDITURE PER CAPITA – NATIONAL COMPARISONS 8
FIGURE 2 PERCENT BUDGET TO MATERIALS – NATIONAL COMPARISONS 8
FIGURE 3 PRINT VOLUMES PER CAPITA – NATIONAL FIGURES 9
FIGURE 4 MATERIALS EXPENDITURES PER CAPITA – NATIONAL FIGURES 9
FIGURE 5 PERIODICALS PER CAPITA – NATIONAL FIGURES 10
FIGURE 6 FULL TIME EQUIVALENT STAFF PER 1,000 RESIDENTS – NATIONAL COMPARISONS 10
FIGURE 7 EXPENDITURE PER CIRCULATION – NATIONAL COMPARISONS 11
FIGURE 8 REFERENCE QUESTIONS PER CAPITA 11
FIGURE 9 CIRCULATION PER CAPITA – NATIONAL COMPARISONS 12
FIGURE 10 CIRCULATION PER VISIT – NATIONAL COMPARISONS 12
FIGURE 11 COLLECTION TURNOVER – NATIONAL COMPARISONS 13
FIGURE 12 CIRCULATION PER FULL TIME EQUIVALENT STAFF HOUR – NATIONAL COMPARISONS 13
FIGURE 13 VISITS PER HOUR – NATIONAL COMPARISONS 14
FIGURE 14 CIRCULATION PER OPEN HOUR – NATIONAL COMPARISON 14
FIGURE 15 PUBLIC INTERNET USE SESSIONS PER CAPITA – NATIONAL COMPARISONS 15
FIGURE 16 PUBLIC ACCESS TERMINALS PER 1,000 RESIDENTS – NATIONAL COMPARISONS 15
FIGURE 17 PUBLIC INTERNET USES PER VISIT – NATIONAL COMPARISONS 16
FIGURE 18 PUBLIC INTERNET USES PER HOUR 16

SECTION TWO

FIGURE 19 HAPLR SCORES FOR TOP RATED MONROE COUNTY PEERS 17
FIGURE 20 STANDARD HAPLR RATING REPORT FOR MONROE COUNTY PUBLIC LIBRARY 18
FIGURE 21 STANDARD HAPLR RATING REPORT FOR TIPPECANOE 19
FIGURE 22 STANDARD HAPLR RATING REPORT FOR PORTER COUNTY 20
FIGURE 23 STANDARD HAPLR RATING REPORT FOR ST. JOSEPH COUNTY 21
FIGURE 24 STANDARD HAPLR RATING REPORT FOR EVANSVILLE-VANDERBURGH 22
FIGURE 25 STANDARD HAPLR RATING REPORT FOR ANN ARBOR 23
FIGURE 26 STANDARD HAPLR RATING REPORT FOR IOWA CITY 24
FIGURE 27 STANDARD HAPLR RATING REPORT FOR NAPERVILLE 25
FIGURE 28 STANDARD HAPLR RATING REPORT FOR MEDINA COUNTY 26
FIGURE 29 STANDARD HAPLR RATING REPORT FOR WAYNE COUNTY 27

SECTION THREE

FIGURE 30 HAPLR PEER REPORT – CIRCULATION PER CAPITA 28
FIGURE 31 HAPLR PEER REPORT – CIRCULATION PER FULL TIME EQUIVALENT STAFF HOUR 29
FIGURE 32 HAPLR PEER REPORT- CIRCULATION PER OPEN HOUR 30
FIGURE 33 HAPLR PEER REPORT- CIRCULATION PER VISIT 31
FIGURE 34 HAPLR PEER REPORT- COLLECTION TURNOVER 32
FIGURE 35 HAPLR PEER REPORT- EXPENDITURE PER CIRCULATION 33
FIGURE 36 HAPLR PEER REPORT- EXPENDITURE PER CAPITA 34
FIGURE 37 HAPLR PEER REPORT- FULL TIME EQUIVALENT STAFF PER 1,000 POPULATION 35
FIGURE 38 HAPLR PEER REPORT- MATERIALS EXPENDITURE PER CAPITA 36
FIGURE 39 HAPLR PEER REPORT- PERCENT OF BUDGET DEVOTED TO MATERIALS 37
FIGURE 40 HAPLR PEER REPORT- PERIODICALS PER 1,000 RESIDENTS 38
FIGURE 41 HAPLR PEER REPORT- REFERENCE QUESTIONS PER CAPITA 39
FIGURE 42 HAPLR PEER REPORT- VISITS PER CAPITA 40
FIGURE 43 HAPLR PEER REPORT- VISITS PER OPEN HOUR 41
FIGURE 44 HAPLR PEER REPORT- PRINT VOLUMES PER CAPITA 42

FIGURE 45 HAPLR DATA FOR SELECTED PEER LIBRARIES 43

Report on Monroe County Public Library April 2012

Introduction

The first section provides a standard HAPLR rating for Monroe County Public Library. This report is a standard report that has been provided to libraries throughout the U.S. since 1999 for purposes of comparison and planning. The data here rely on data supplied by U.S. libraries to the Institute of Museums and Library Services (IMLS) in 2008. Please note the difference in reporting years from this and the section below. The HAPLR 2010 report is the latest available. We have used the latest IMLS data for the other comparisons below.

The second section compares Monroe County Public Library to the averages for peer libraries in the Great Lakes region, including Illinois, Indiana, Michigan, Ohio, and Wisconsin. The data here rely on data supplied by U.S. libraries to the Institute of Museums and Library Services (IMLS) in 2010. There are 50 libraries in the Great Lakes Region with a population size of 100,000 to 249,999. There are 14 city libraries, 17 county libraries, 19 library districts (including Monroe), and 3 school district libraries.

The third section will use the Monroe County chosen peers and provide detailed information on each library based on IMLS reported data for Fiscal 2009 called IMLS 2010.

According to the 2010 Census the library serves 138,000 residents of Monroe County, Indiana, home of Indiana University. Note that the comparisons listed in this report use the 2000 Census figures because the 2010 data were not available in the IMLS reports used for comparison purposes. The library provides service through a Main Library in downtown Bloomington, a branch in Ellettsville, and outreach services including a bookmobile, homebound, van, and jail service. In addition to comprehensive library services, the library also hosts homework help, an active adult literacy program, and a community access television station with five channels.

The library enjoys strong community support and is consistently ranked among the top ten public libraries of its size in the country. In 2010, circulation exceeded 2.6 million items (ranked 15th in the nation in per capita circulation) and patrons made more than a million visits. The library supported nearly 220,000 public computer sessions. 54,269 people participated in 2,091 library programs and the library hosted 1,229 meetings of local community groups (a lower number than usual, due to renovation).

The library Board has taxing authority, limited by state law and review by County Council. In 2011, the library has an operating budget of just over $7,000,000, plus a capital projects fund of $400,000 and a debt service budget of $2,000,000. In 2012, the library will pay off its debt service and will lose approximately $500,000 in operating income as a result. The library was successful in its 2011 efforts

to secure a three-year general obligation bond that will help the library keep operating funding at current levels. At the same time, the state's property tax caps and the downturn in the economy will continue to impact the library's budget, resulting in unknown, but almost certainly increased losses each year.

The library has undergone several significant improvements in the last few years:

- Added a children's room at the Ellettsville Branch
- Remodeled the Main Library
- Dramatically increased use of express checkout
- Replaced bar code checkout with RFID checkout and security and installed automated materials handling
- Initiated downloadable books and music services
- Expanded homework help for K-12 students
- Automated author alert service and added bestseller express for movies and books
- Instituted a process improvement approach

During the next few years, the library anticipates rapid change in its operating environment:

- Dramatic changes in the publishing industry, as primary producers of books, music, and movies move toward digital distribution of content
- Dramatic changes in the telecommunications/information industry, as mobile devices become ever-more important in individuals' lives
- Significant changes in patrons' learning and information seeking behaviors
- Constrictions in funding and to the library Board's decision-making authority, as state government takes an activist role in local government control

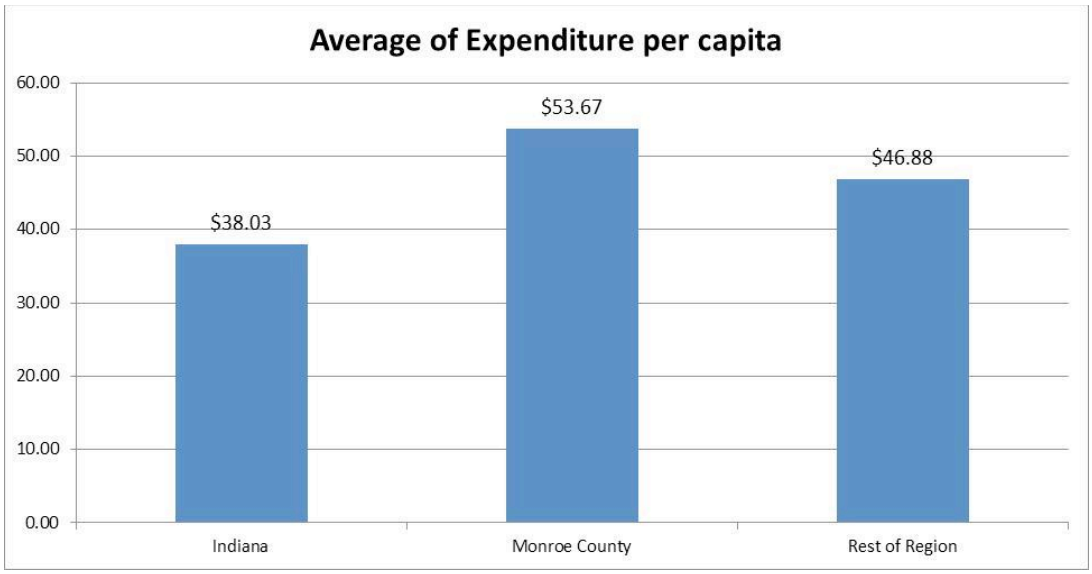
Comparison to Indiana and Great Lakes Region Libraries

There are 50 libraries in the Great Lakes Region with a population size of 100,000 to 249,999. The table below summarizes selected input and output measures for these libraries. Following the table, each metric is presented graphically. The Great Lakes Region includes the State of Illinois, Indiana, Michigan, Ohio, and Wisconsin. The data below are from the Institute of Museums and Libraries data as filed by libraries in 2010. Note that the numbers differ from the HAPLR ratings earlier in this report. Those ratings rely on earlier (2008) data.

Values	Indiana	Monroe County	Rest of Region
Average of POPU_LSA	144,315	120,563	143,462
Count of POPU_LSA2	6	1	43
Average of Expenditure per capita	38.03	53.67	46.88
Average of % Budget to Materials	17.0%	16.3%	11.9%
Average of Volumes per Capita	3.42	4.24	3.60
Average of Materials $ per Capita	6.81	8.76	5.70
Average of Periodicals per 1,000 Residents	8.76	4.25	7.85
Average of FTE Staff per 1,000 residents	0.60	1.05	0.61
Average of Expenditure per Circulation	3.48	2.49	4.90
Average of Visits per Capita	5.89	11.82	5.68
Average of Reference Per Capita	1.14	1.41	1.30
Average of Circulation per Capita	10.73	21.58	11.97
Average of Circulation per visit	2.30	1.82	2.11
Average of Collection Turnover	3.26	5.09	3.41
Average of Circulation per FTE Staff Hour	9.41	9.88	9.56
Average of Visits per Hour	63.42	174.61	70.29
Average of Circulation per Hour	123.06	318.63	149.09
Average of Public Internet Uses per Capita	0.95	2.39	1.33
Average of Public Access Terminals Per 1,000 residents	0.86	0.94	0.79
Average of Public Internet Uses per VISIT	0.17	0.20	0.24
Average of PITUSRS per hour	9.87	35.36	17.14

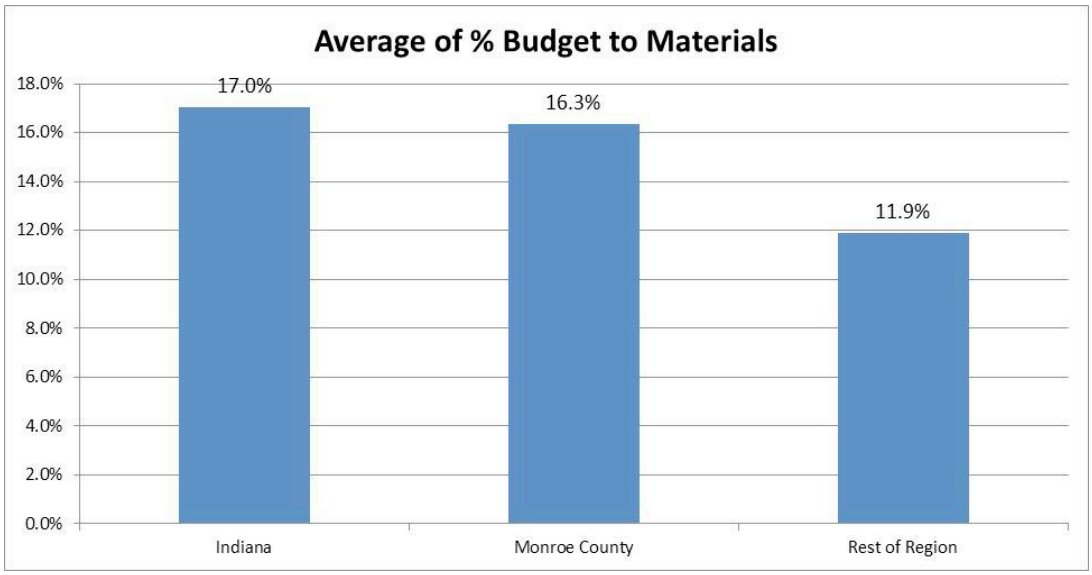
Section One: National Comparisons

Figure 1 Expenditure per Capita – National Comparisons



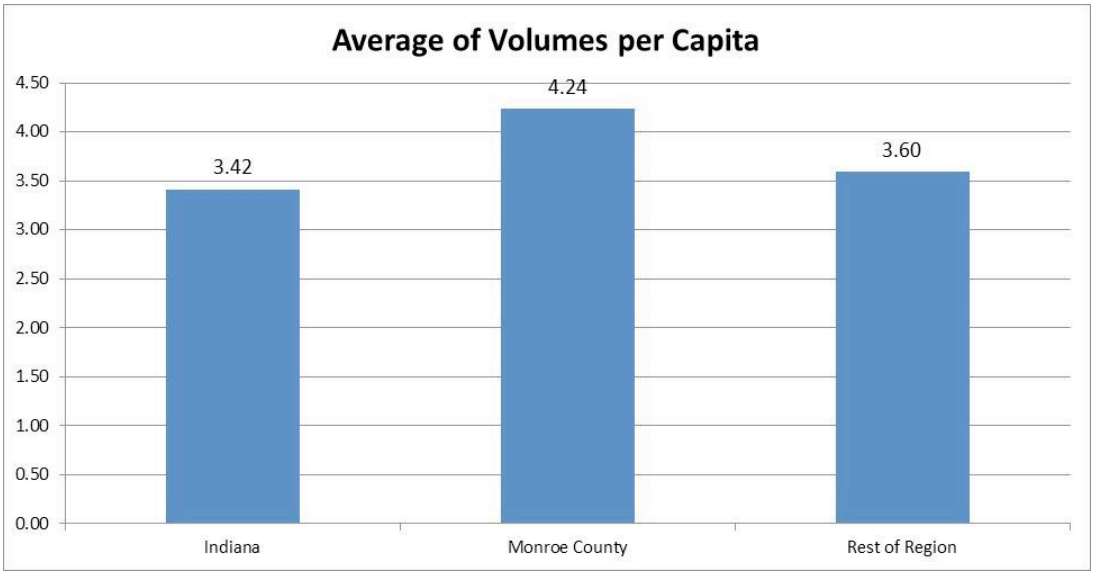
Monroe County Public Library spends more per capita than its peers. As further graphs will demonstrate, library users get more as well.

Figure 2 Percent Budget to Materials – National Comparisons



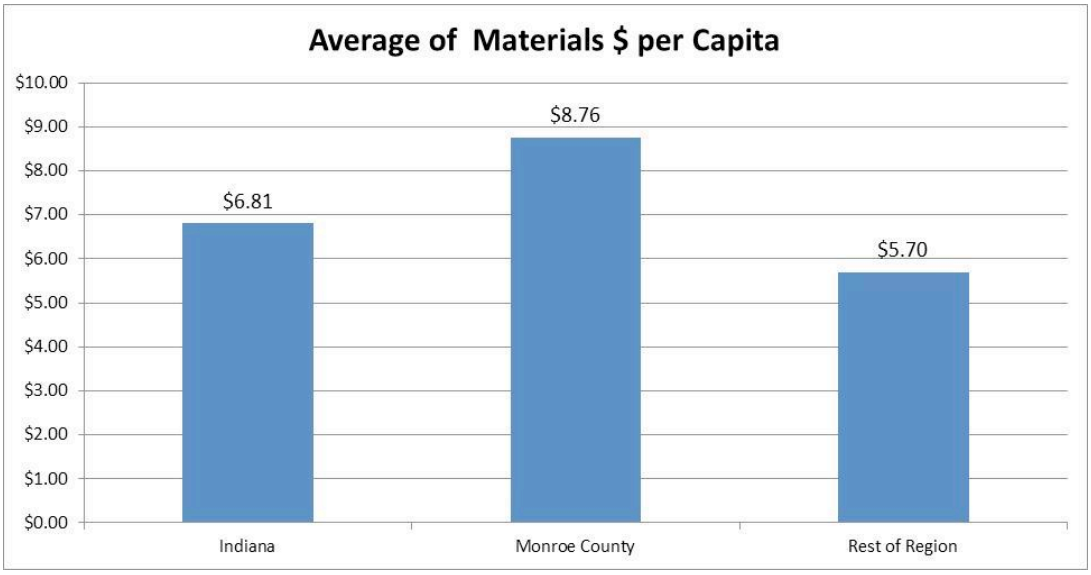
Monroe County Public Library spends more of its available funds for materials than its peers in the region and about as much as its peers in Indiana.

Figure 3 Print Volumes per Capita – National Comparisons



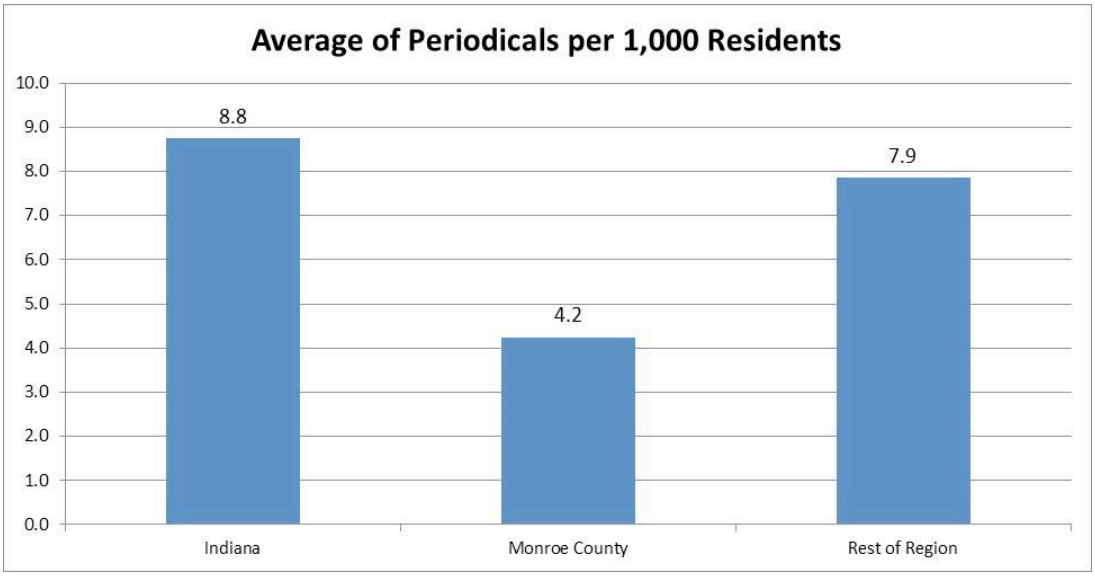
Monroe County Public Library owns more print volumes than its peers in either the state or the region.

Figure 4 Materials Expenditures per Capita – National Comparisons



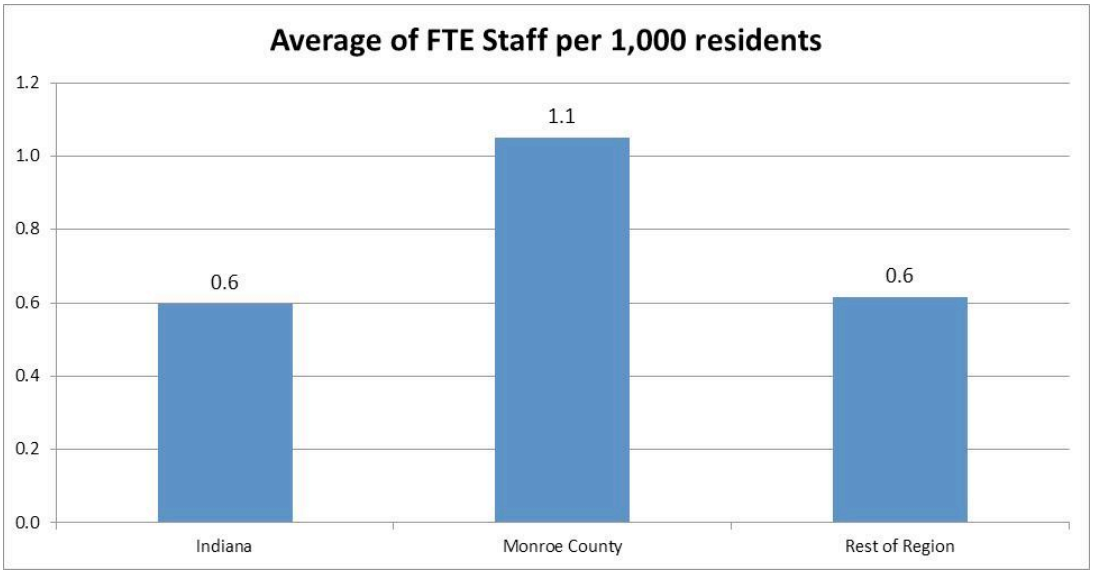
Monroe County Public Library spends more per capita on print materials than its peers in the state or the region.

Figure 5 Periodicals per Capita – National Comparisons



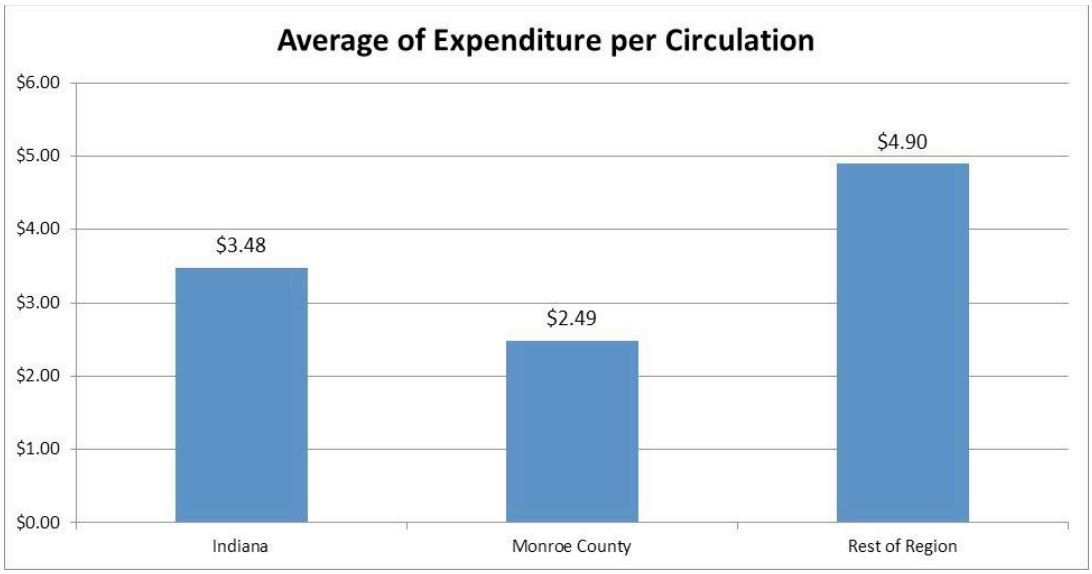
Monroe County Public Library subscribes to fewer print editions of periodicals than all of its peers.

Figure 6 Full Time Equivalent Staff per 1,000 Residents – National Comparisons



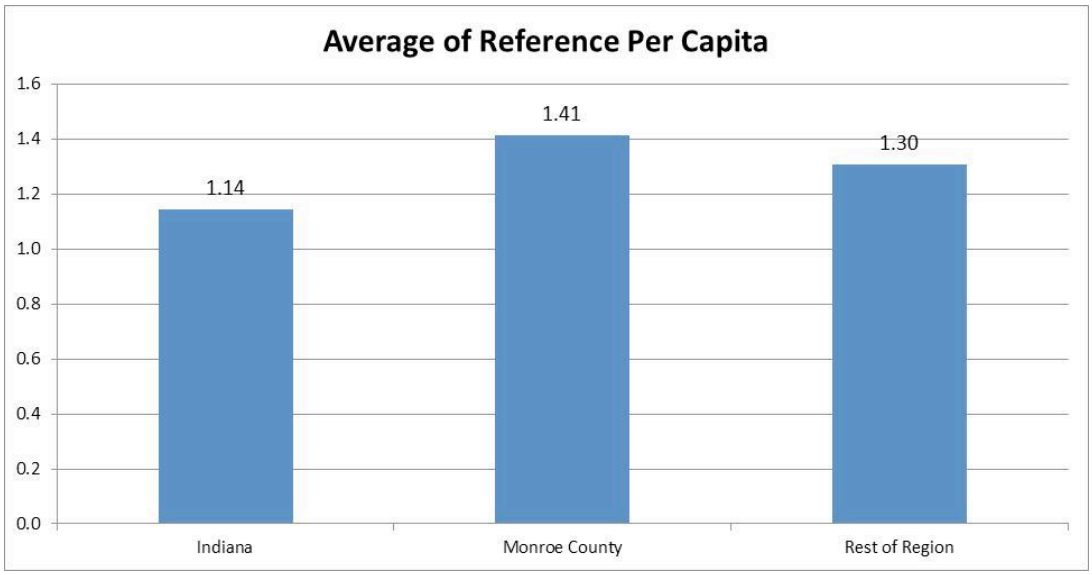
Monroe County Public Library has substantially more staff to serve its residents than its peers.

Figure 7 Expenditure per Circulation – National Comparisons



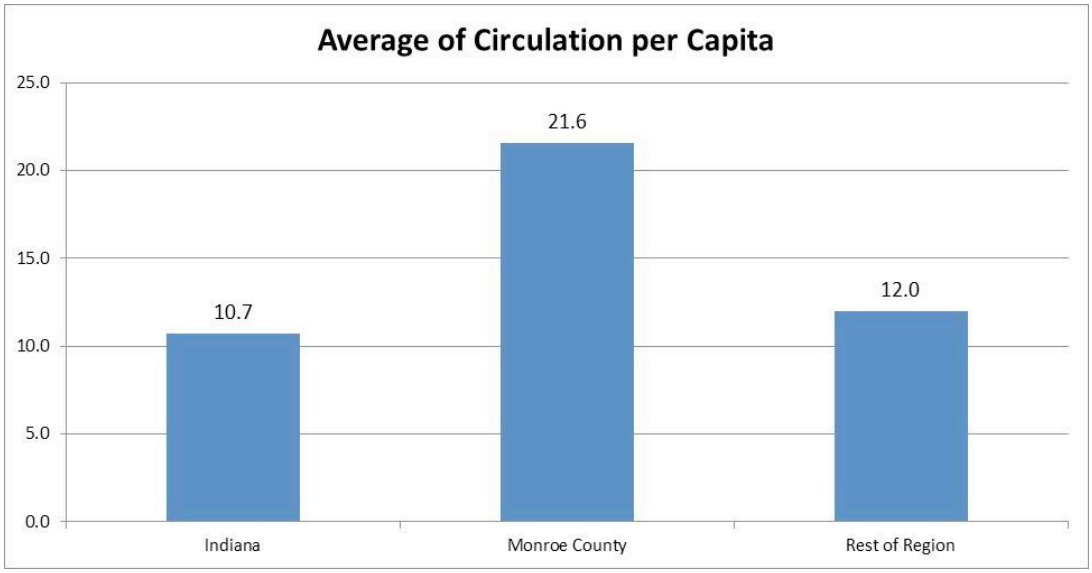
Despite the high staff ratio noted in the previous graph, Monroe County Public Library has a much lower rate of expenditure per circulation. That is a testament to staff efficiency.

Figure 8 Reference Questions per Capita – National Comparisons



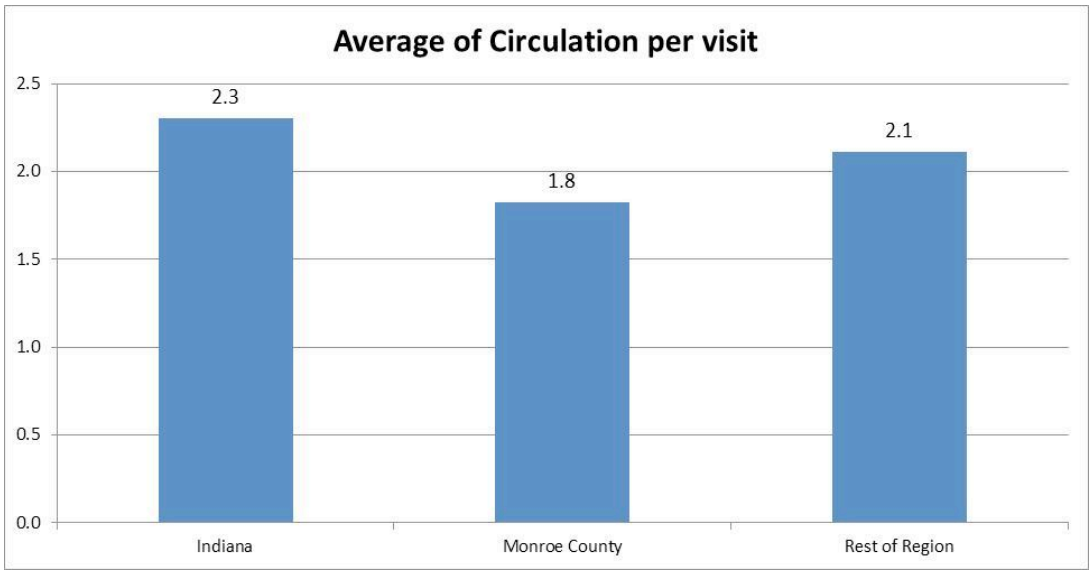
Monroe County Public Library answers marginally more reference questions than its peers.

Figure 9 Circulation per Capita – National Comparisons



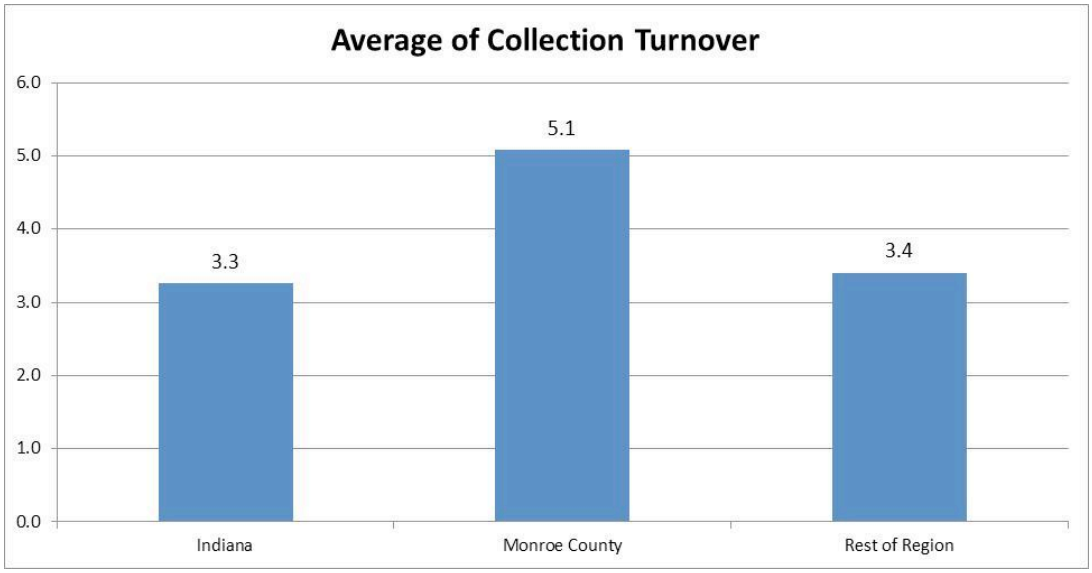
Monroe County Public Library residents check out a lot more items per capita than any of their peers.

Figure 10 Circulation per Visit – National Comparisons



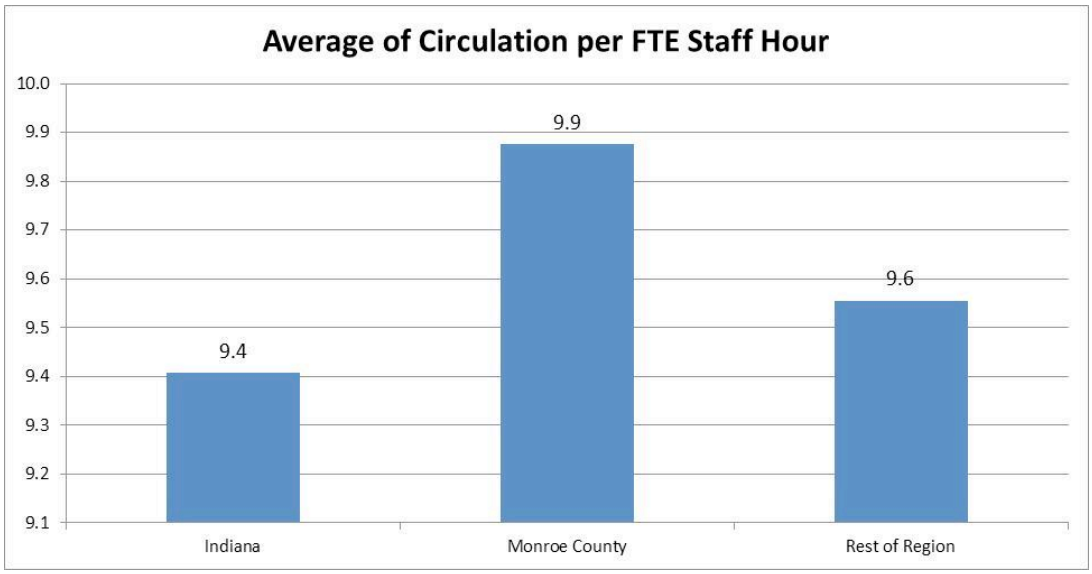
Other libraries circulate more per visit than Monroe County Public Library does.

Figure 11 Collection Turnover – National Comparisons



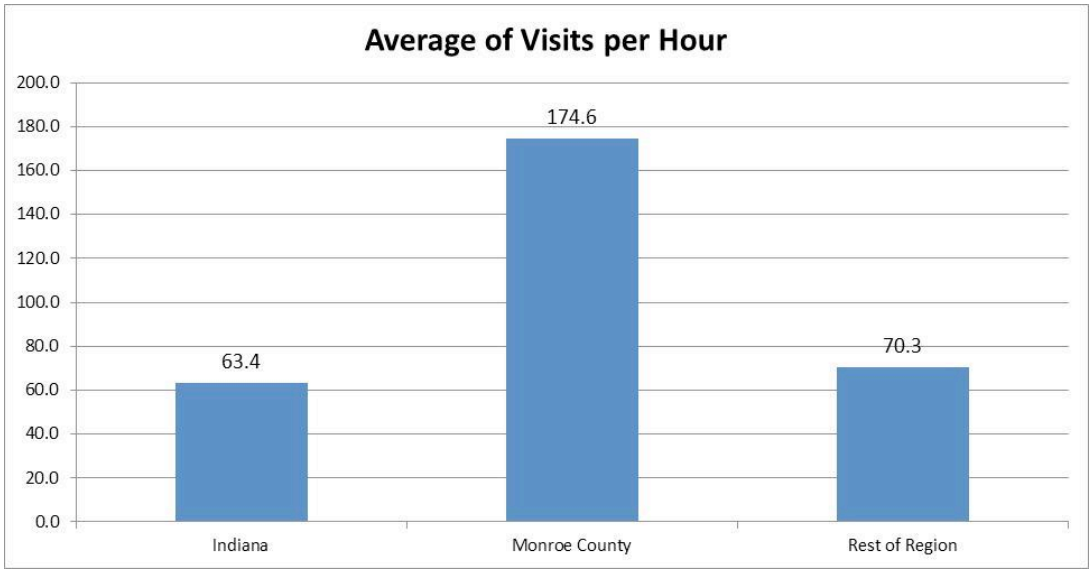
The average checkout of a print item compared to collection size at Monroe County Public Library is far higher than that of its peers.

Figure 12 Circulation per Full Time Equivalent Staff Hour – National Comparisons



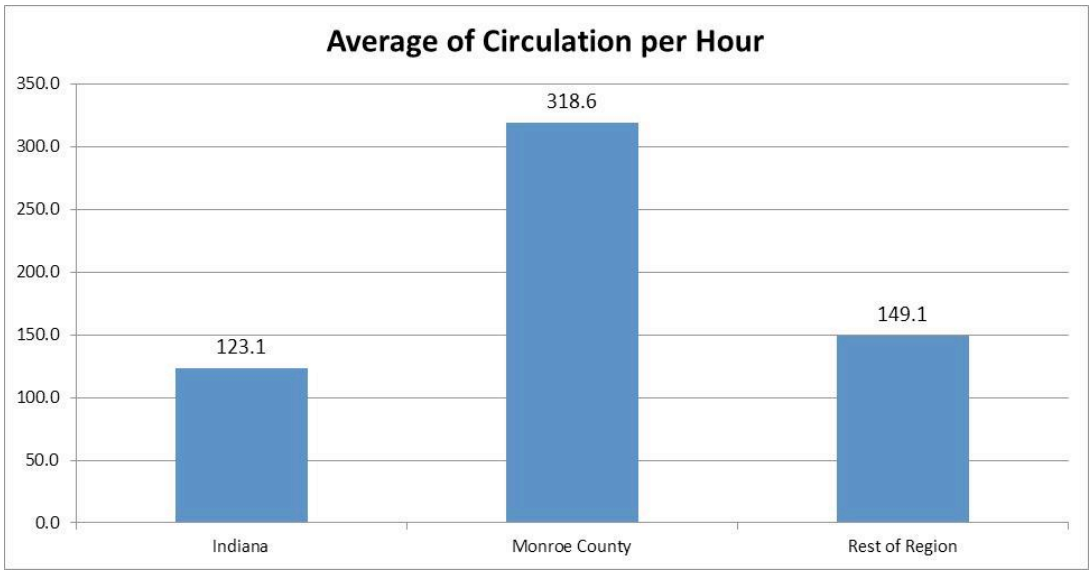
Monroe County Public Library compares favorably on circulation per staff member to all of its peers.

Figure 13 Visits per Hour – National Comparisons



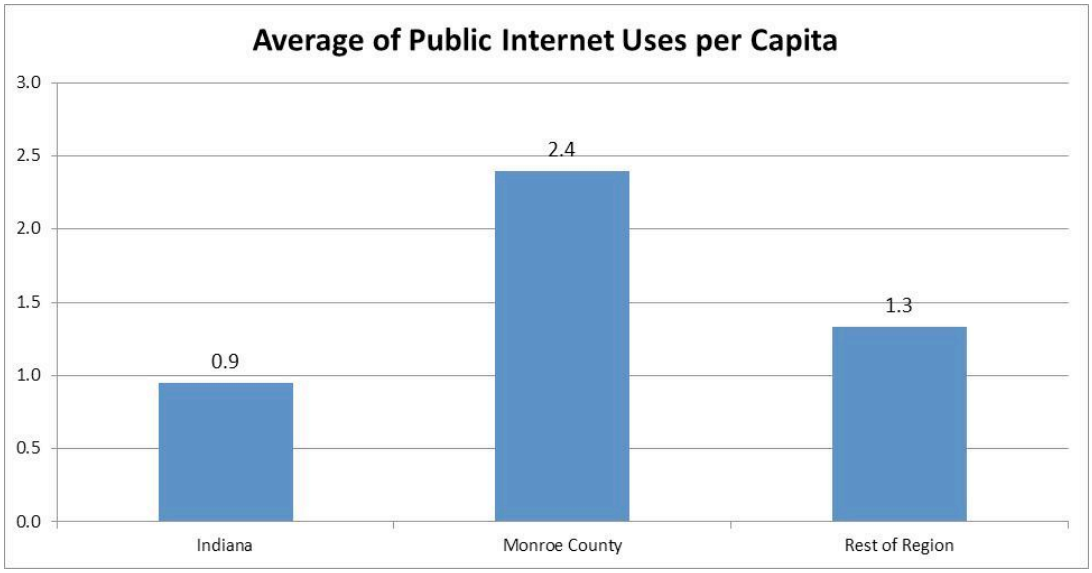
Monroe County Public Library has a lot more visitors in an average hour than any of its peers.

Figure 14 Circulation per Open Hour – National Comparisons



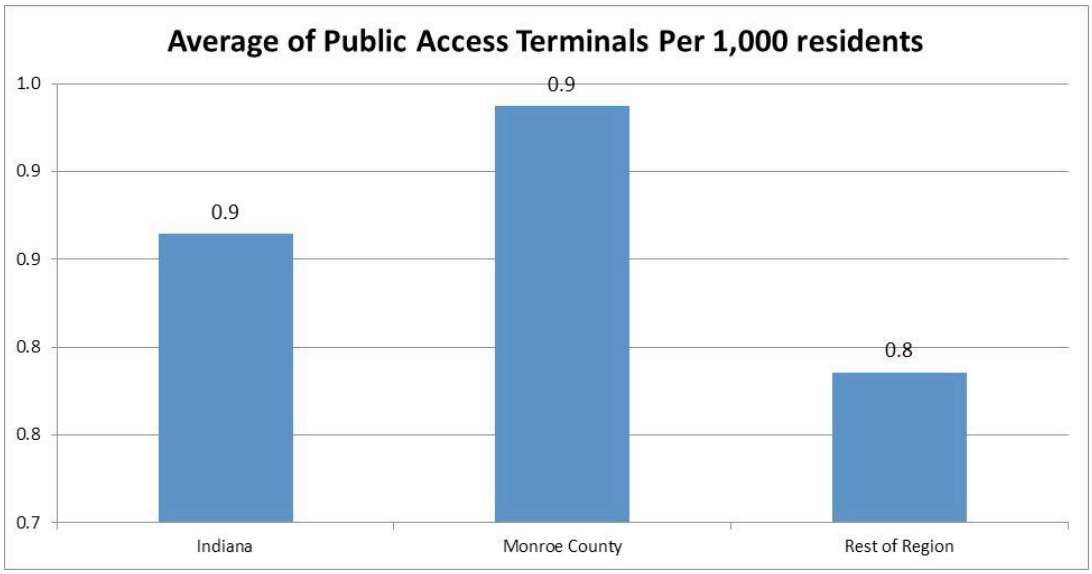
Monroe County Public Library compares favorably to all peers on circulation per hour.

Figure 15 Public Internet Use Sessions per Capita – National Comparisons



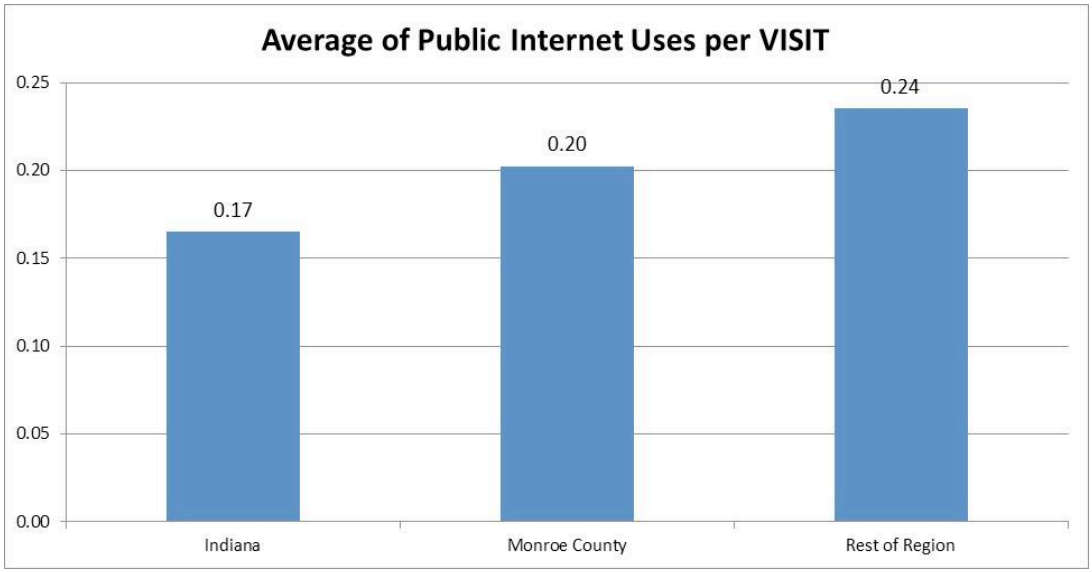
Monroe County Public Library patrons use the Internet in the library far more often than patrons of peer libraries.

Figure 16 Public Access Terminals per 1,000 Residents – National Comparisons



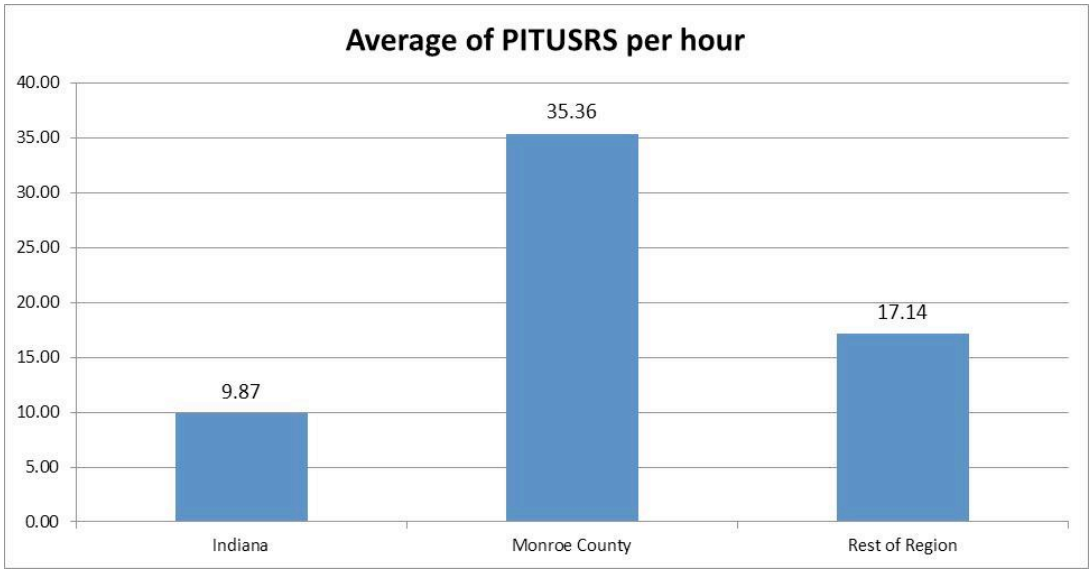
Monroe County Public Library has more public access Internet terminals than its peers have.

Figure 17 Public Internet Uses per Visit – National Comparisons



Monroe County Public Library users match the Internet use rate of most of their peers. The regional average shown here is skewed by very high use rates at just two of the libraries in the peer group in the region.

Figure 18 Public Internet Uses per Hour – National Comparisons



Monroe County Public Library bests its peers for Internet use per hour that the library is open.

Section Two: HAPLR Comparisons for Top Rated Peers

Figure 19 HAPLR Scores for Top Rated Monroe County Peers

The peer libraries selected for this comparison are the top HAPLR rated libraries in the State and Nation. Overall in this very select group, Monroe County Public Library ranks third. The following graphs provide ratings graphs for each library individually, then we compare Monroe County Public Library to each of these peers on each of the 15 factors in the HAPLR ratings.

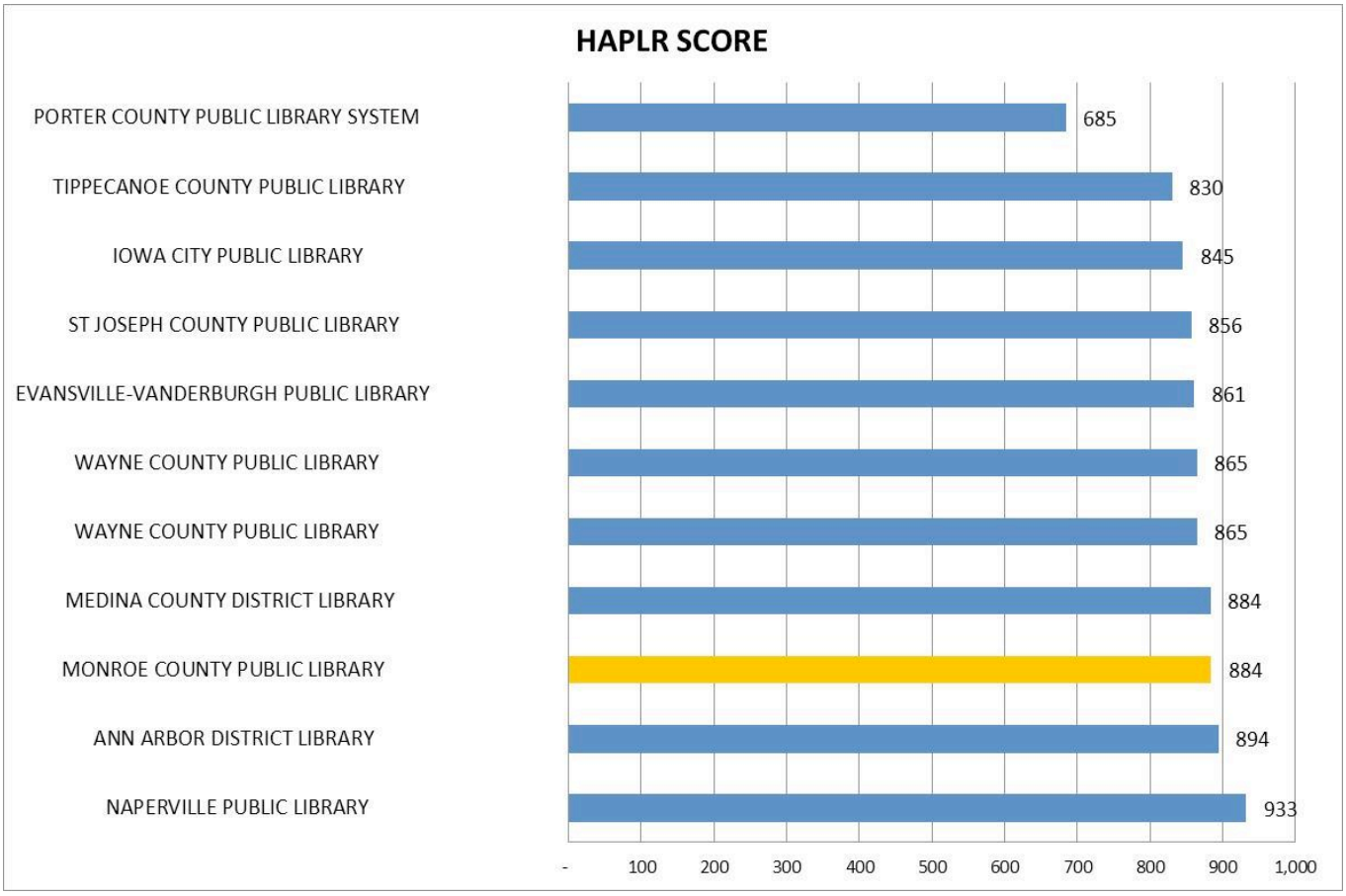
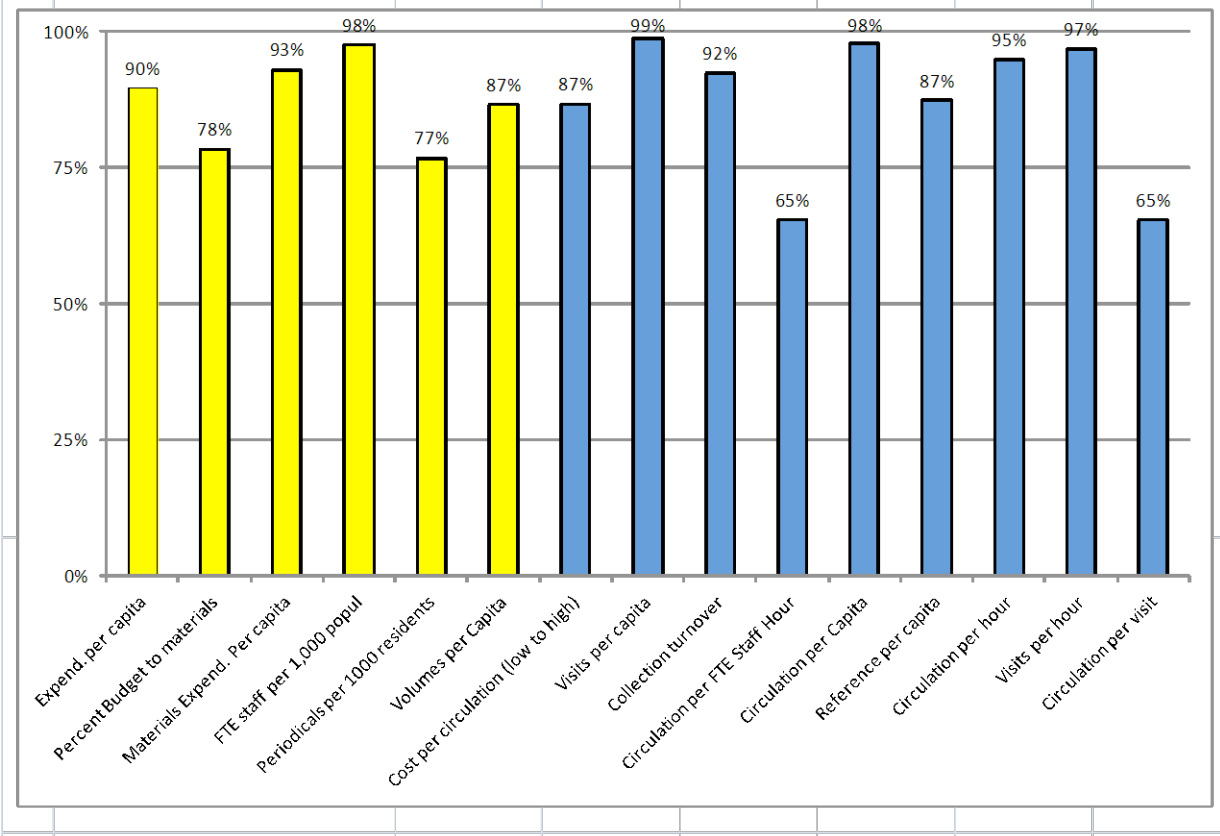


Figure 20 Standard HAPLR Rating Report for Monroe County Public Library

MONROE COUNTY PUBLIC LIBRARY	
February 27, 2012	
Population Category	**c) 100 K**
Number of Libraries in this Population Category:	**316**
HALPR Score for this Library	**884**
Rank of Libraries in this population category	**3**
Percentile	**99.3%**

The graph below compares the library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th perecentile score means half of all libraries in the group scored higher, half lower. The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percenitle noted above. Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost. See Table 1 for detail of percentiles in this graph.



Based on data filed with IMLS in 2008, using 2007 data.

Copyright 2010 haplr-index.com Permission to reprint with this notice included.

Figure 21 Standard HAPLR Rating Report for Tippecanoe

TIPPECANOE COUNTY PUBLIC LIBRARY	
February 19, 2012	
Population Category	c) 100 K
Number of Libraries in this Population Category:	316
HALPR Score for this Library	830
Rank of Libraries in this population category	16
Percentile	95.2%

The graph below compares the library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th perecentile score means half of all libraries in the group scored higher, half lower. The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percenitle noted above. Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost. See Table 1 for detail of percentiles in this graph.

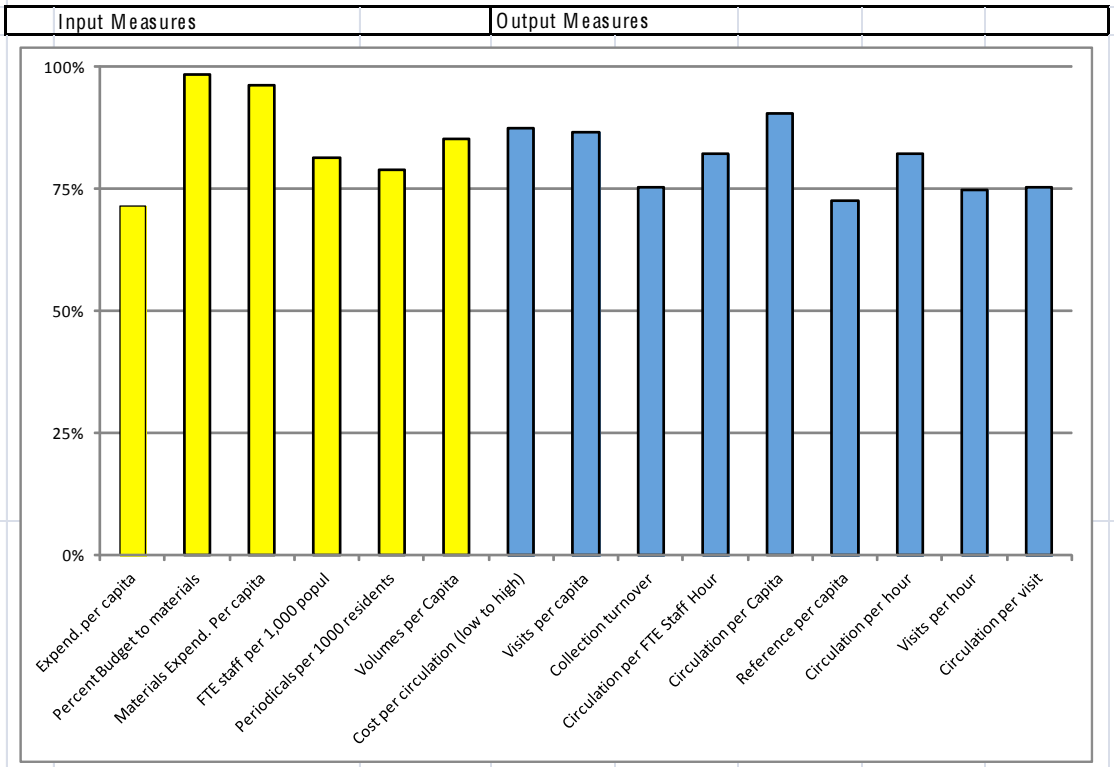


Figure 22 Standard HAPLR Rating Report for Porter County

PORTER COUNTY PUBLIC LIBRARY SYSTEM

February 19, 2012

Population Category	**c) 100 K**
Number of Libraries in this Population Category:	**316**
HALPR Score for this Library	**685**
Rank of Libraries in this population category	**62**
Percentile	**80.6%**

The graph below compares the library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th perecentile score means half of all libraries in the group scored higher, half lower. The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percenitle noted above. Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost. See Table 1 for detail of percentiles in this graph.

Input Measures	**Output Measures**

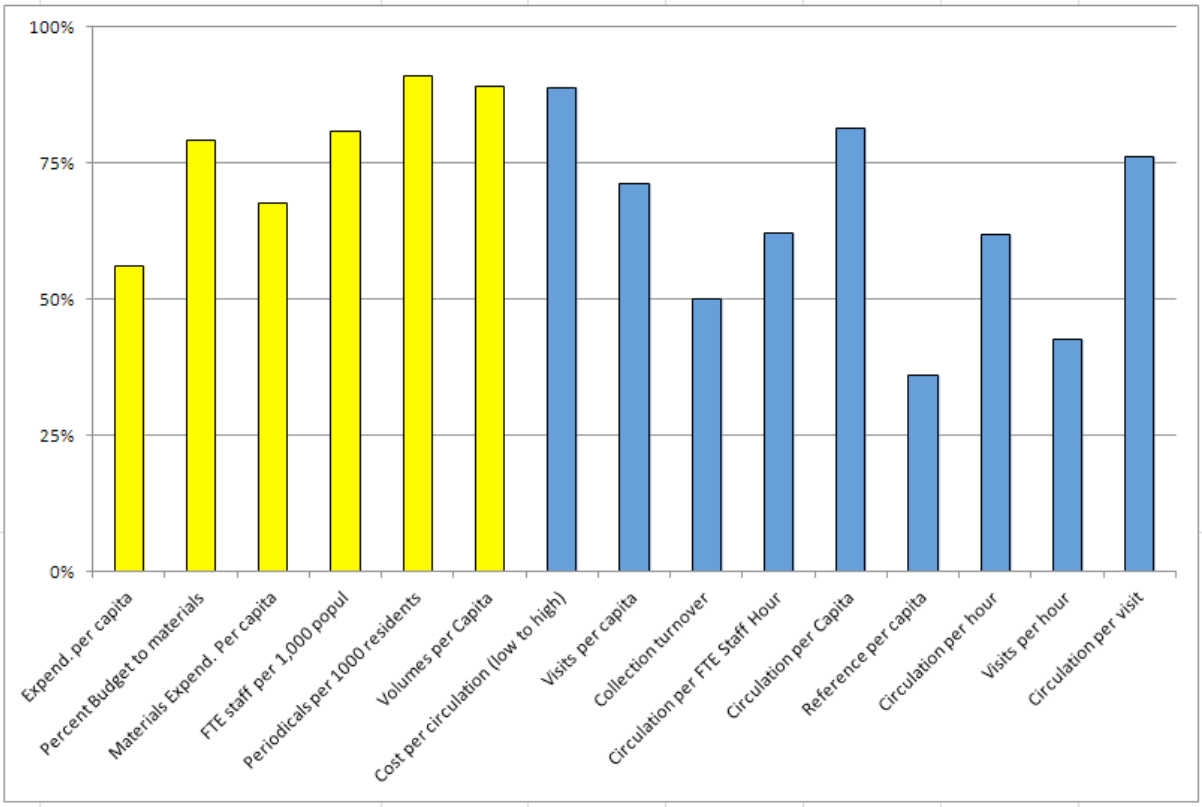


Figure 23 Standard HAPLR Rating Report for St. Joseph County

ST JOSEPH COUNTY PUBLIC LIBRARY	
February 19, 2012	
Population Category	c) 100 K
Number of Libraries in this Population Category:	316
HALPR Score for this Library	856
Rank of Libraries in this population category	11
Percentile	96.8%

The graph below compares the library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th perecentile score means half of all libraries in the group scored higher, half lower. The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percenitle noted above. Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost. See Table 1 for detail of percentiles in this graph.

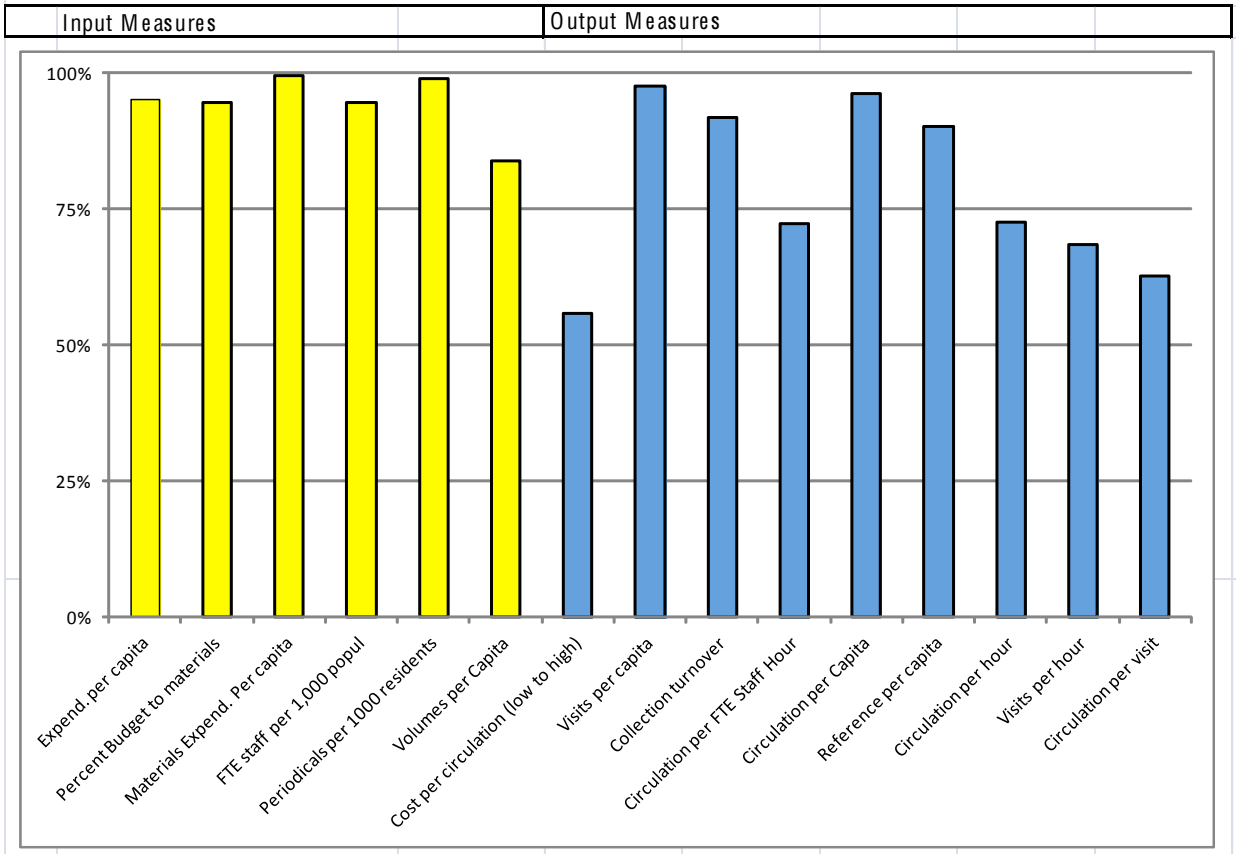


Figure 24 Standard HAPLR Rating Report for Evansville-Vanderburgh

EVANSVILLE-VANDERBURGH PUBLIC LIBRARY	
February 19, 2012	
Population Category	c) 100 K
Number of Libraries in this Population Category:	316
HALPR Score for this Library	861
Rank of Libraries in this population category	8
Percentile	97.7%

The graph below compares the library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th perecentile score means half of all libraries in the group scored higher, half lower. The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percenitle noted above. Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost. See Table 1 for detail of percentiles in this graph.

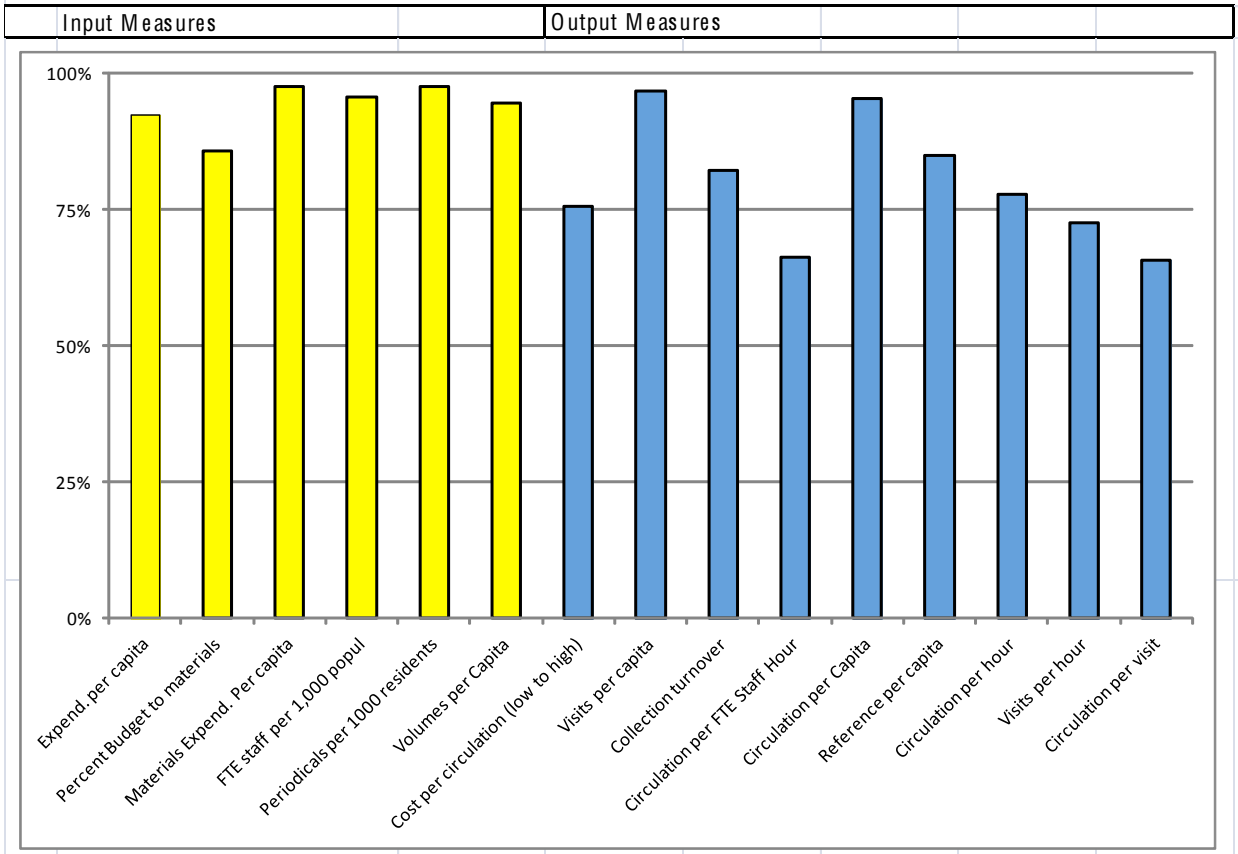


Figure 25 Standard HAPLR Rating Report for Ann Arbor

ANN ARBOR DISTRICT LIBRARY

March 23, 2012

Population Category	**c) 100 K**
Number of Libraries in this Population Category:	**316**
HALPR Score for this Library	**894**
Rank of Libraries in this population category	**2**
Percentile	**99.6%**

The graph below compares the library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th perecentile score means half of all libraries in the group scored higher, half lower. The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percenitle noted above. Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost. See Table 1 for detail of percentiles in this graph.

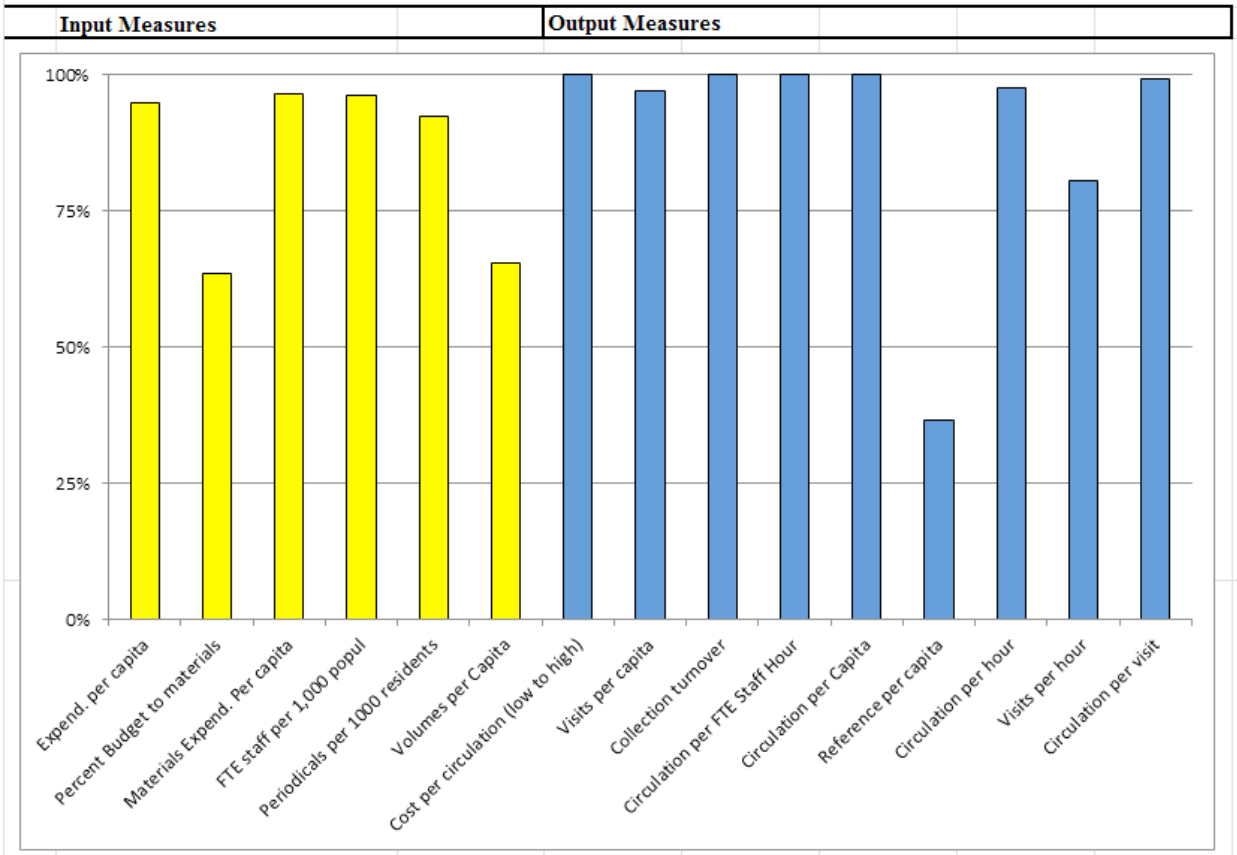


Figure 26 Standard HAPLR Rating Report for Iowa City

IOWA CITY PUBLIC LIBRARY

March 23, 2012

Population Category	**d) 50 K**
Number of Libraries in this Population Category:	**514**
HALPR Score for this Library	**845**
Rank of Libraries in this population category	**23**
Percentile	**95.7%**

The graph below compares the library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th perecentile score means half of all libraries in the group scored higher, half lower. The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percenitle noted above. Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost. See Table 1 for detail of percentiles in this graph.

Input Measures	**Output Measures**

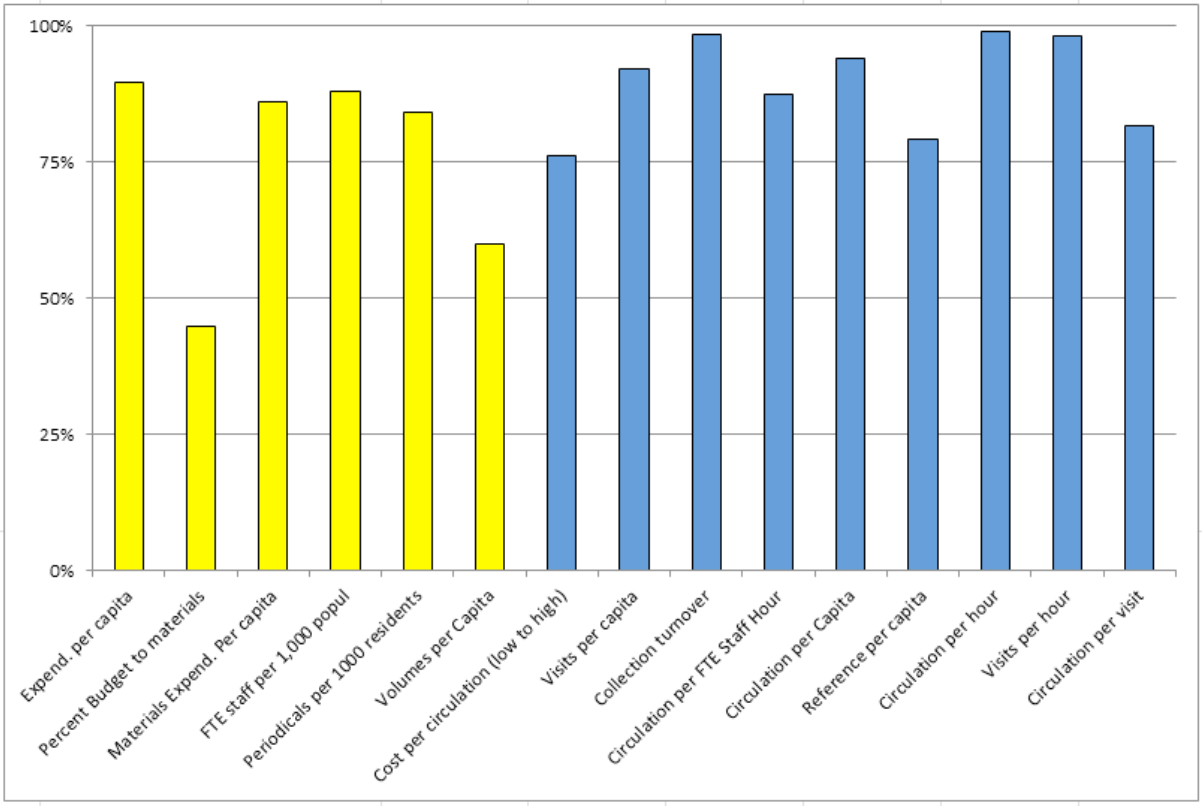


Figure 27 Standard HAPLR Rating Report for Naperville

NAPERVILLE PUBLIC LIBRARY	
March 24, 2012	
Population Category	c) 100 K
Number of Libraries in this Population Category:	316
HALPR Score for this Library	933
Rank of Libraries in this population category	1
Percentile	100.0%

The graph below compares the library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th perecentile score means half of all libraries in the group scored higher, half lower. The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percenitle noted above. Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost. See Table 1 for detail of percentiles in this graph.

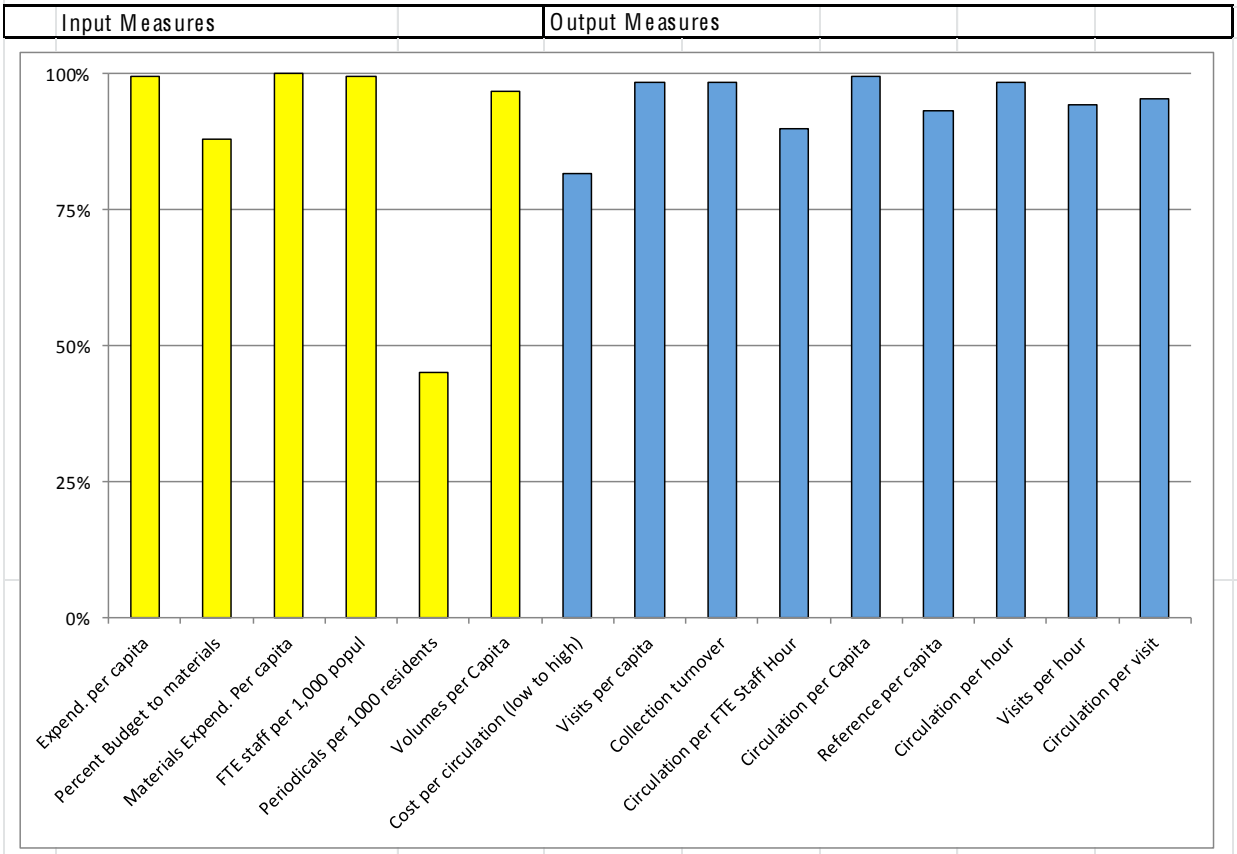


Figure 28 Standard HAPLR Rating Report for Medina County

MEDINA COUNTY DISTRICT LIBRARY	
March 24, 2012	
Population Category	c) 100 K
Number of Libraries in this Population Category:	316
HALPR Score for this Library	884
Rank of Libraries in this population category	4
Percentile	99.0%

The graph below compares the library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th perecentile score means half of all libraries in the group scored higher, half lower. The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percenitle noted above. Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost. See Table 1 for detail of percentiles in this graph.

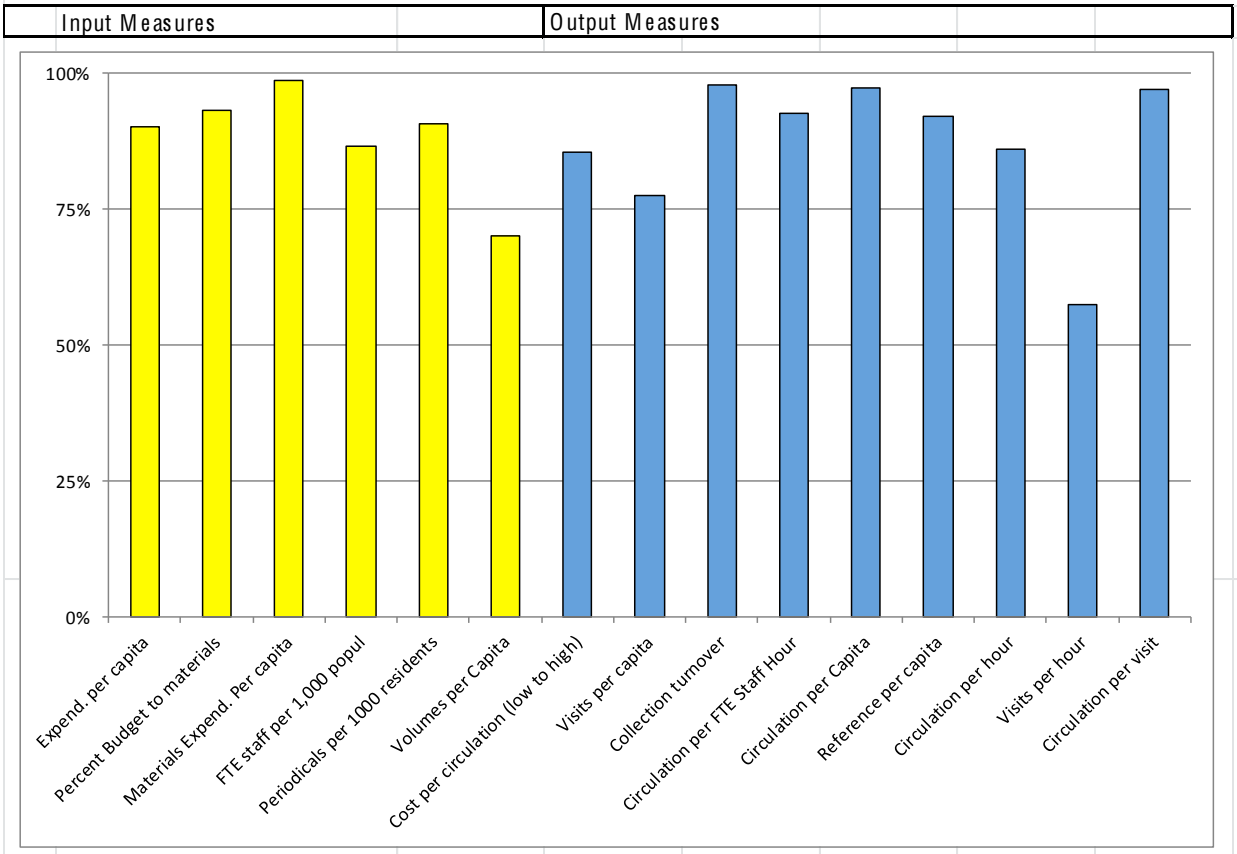


Figure 29 Standard HAPLR Rating Report for Wayne County

WAYNE COUNTY PUBLIC LIBRARY

March 25, 2012

Population Category	**c) 100 K**
Number of Libraries in this Population Category:	**316**
HALPR Score for this Library	**865**
Rank of Libraries in this population category	**5**
Percentile	**98.7%**

The graph below compares the library to comparable libraries throughout the country. For each factor the graph illustrates the library's percentile score. A 50th perecentile score means half of all libraries in the group scored higher, half lower. The libraries in the population category were ranked with weighted scores for each factor to produce the composite HAPLR Index score, rank and cumulative percenitle noted above. Note that all factors are ranked from high to low EXCEPT cost per circulation. It is assumed that the best cost per circulation is the lowest cost. See Table 1 for detail of percentiles in this graph.

Input Measures	**Output Measures**

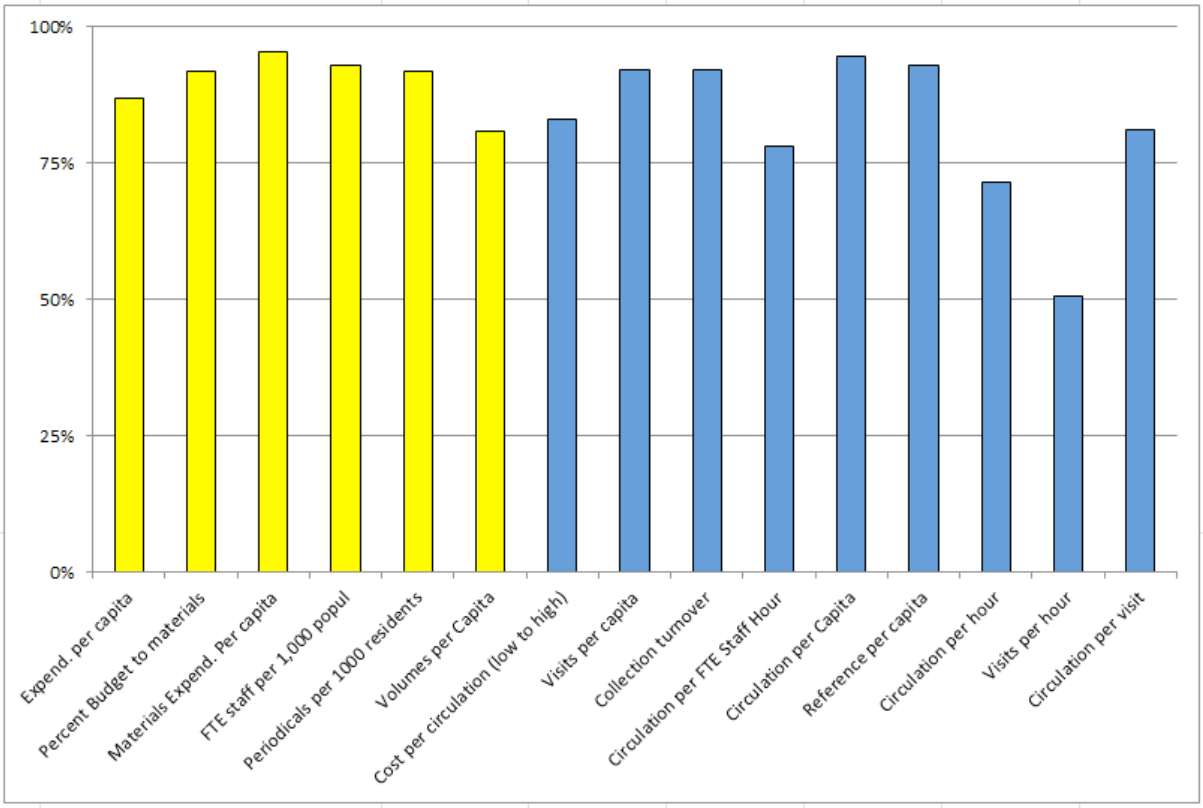
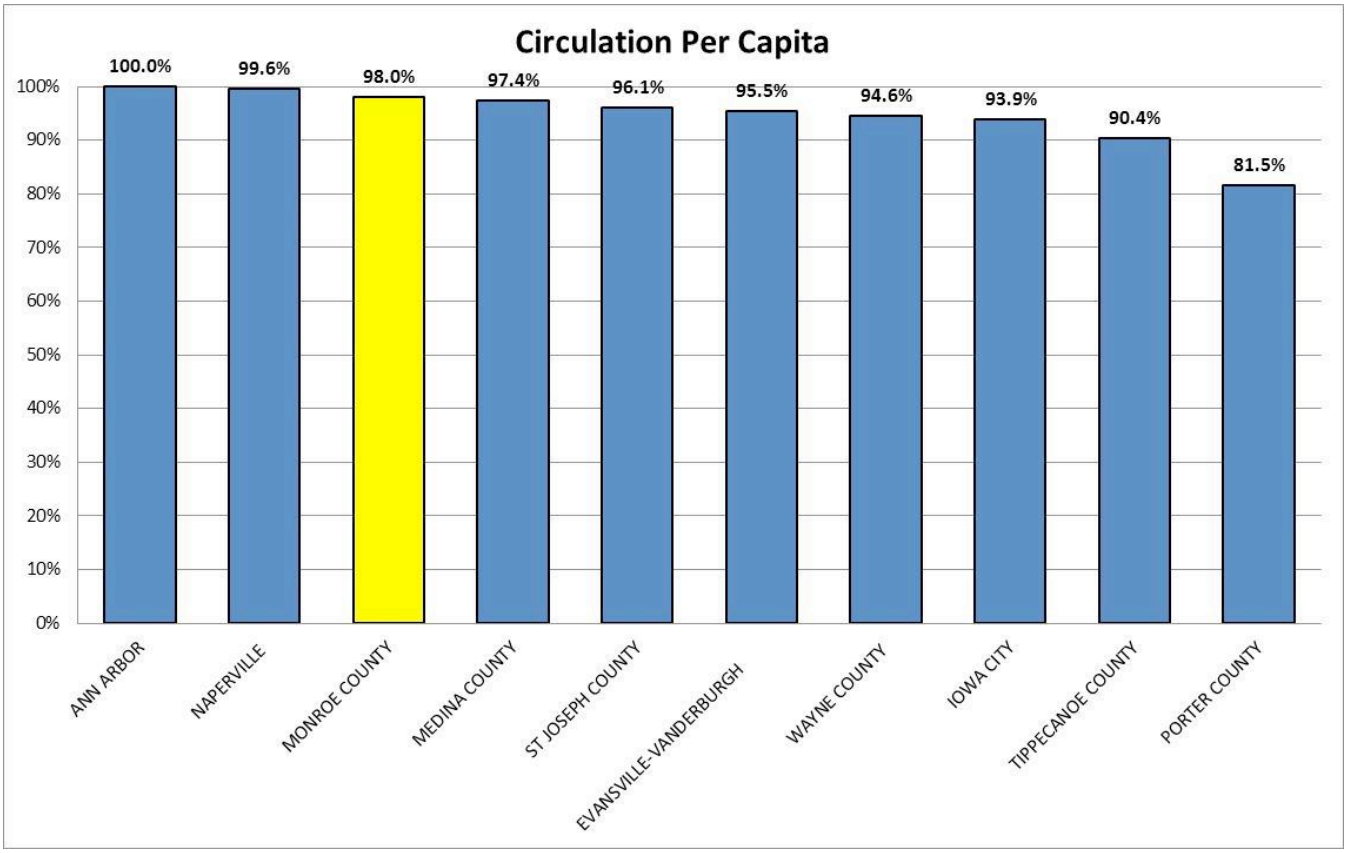


Figure 30 HAPLR Peer Report – Circulation per Capita

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is third among its peers on this measure. The public appears to respond well to what the library has to offer.



Section Three: HAPLR Peer Report by Input and Output

Figure 31 HAPLR Peer Report – Circulation per Full Time Equivalent Staff Hour

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is ninth among its peers on this measure. Some work on staff productivity may be in order.

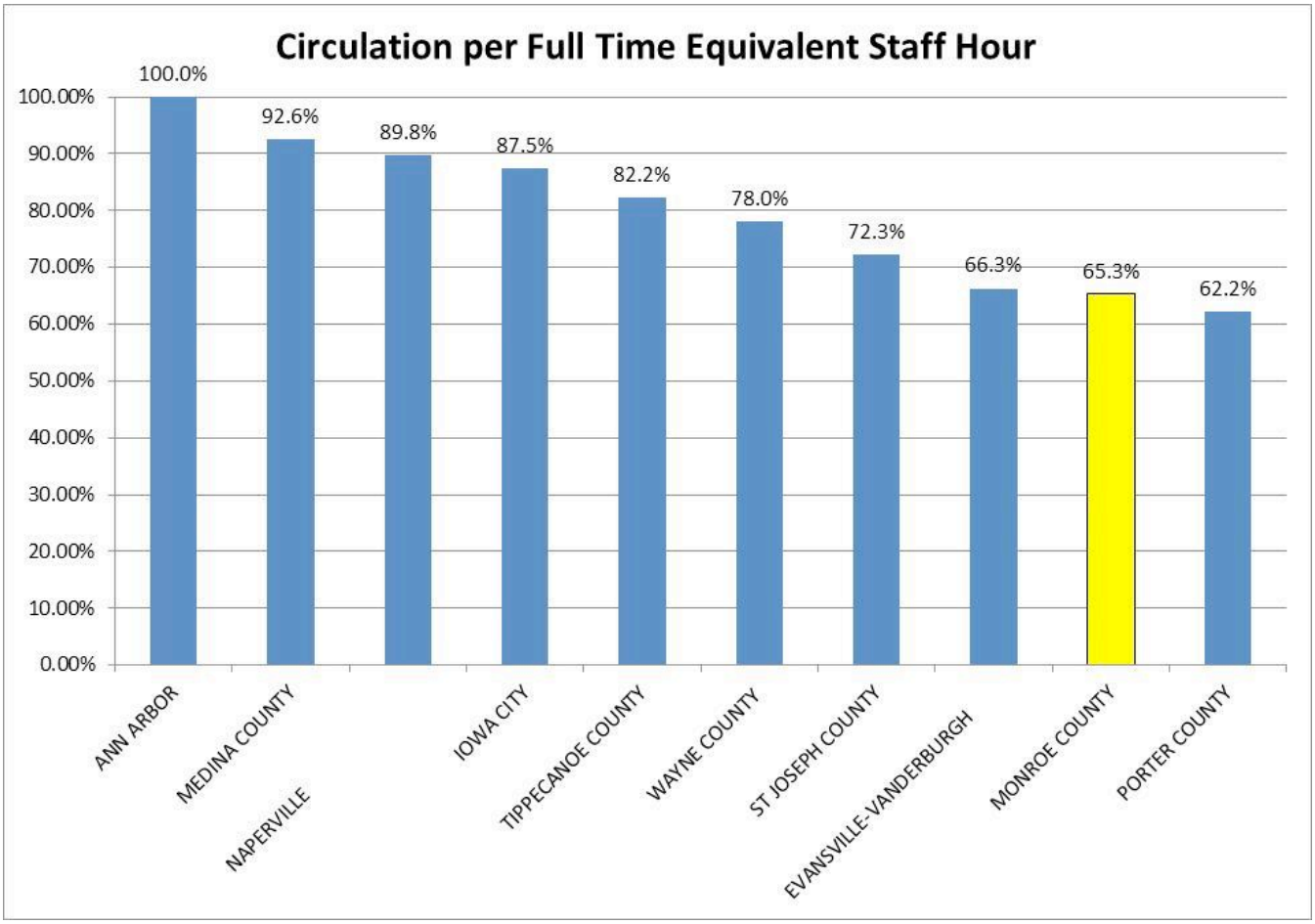


Figure 32 HAPLR Peer Report – Circulation per Open Hour

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is fourth among its peers on this measure. At almost 281 items per average open hour, the library circulates a lot of material indeed.

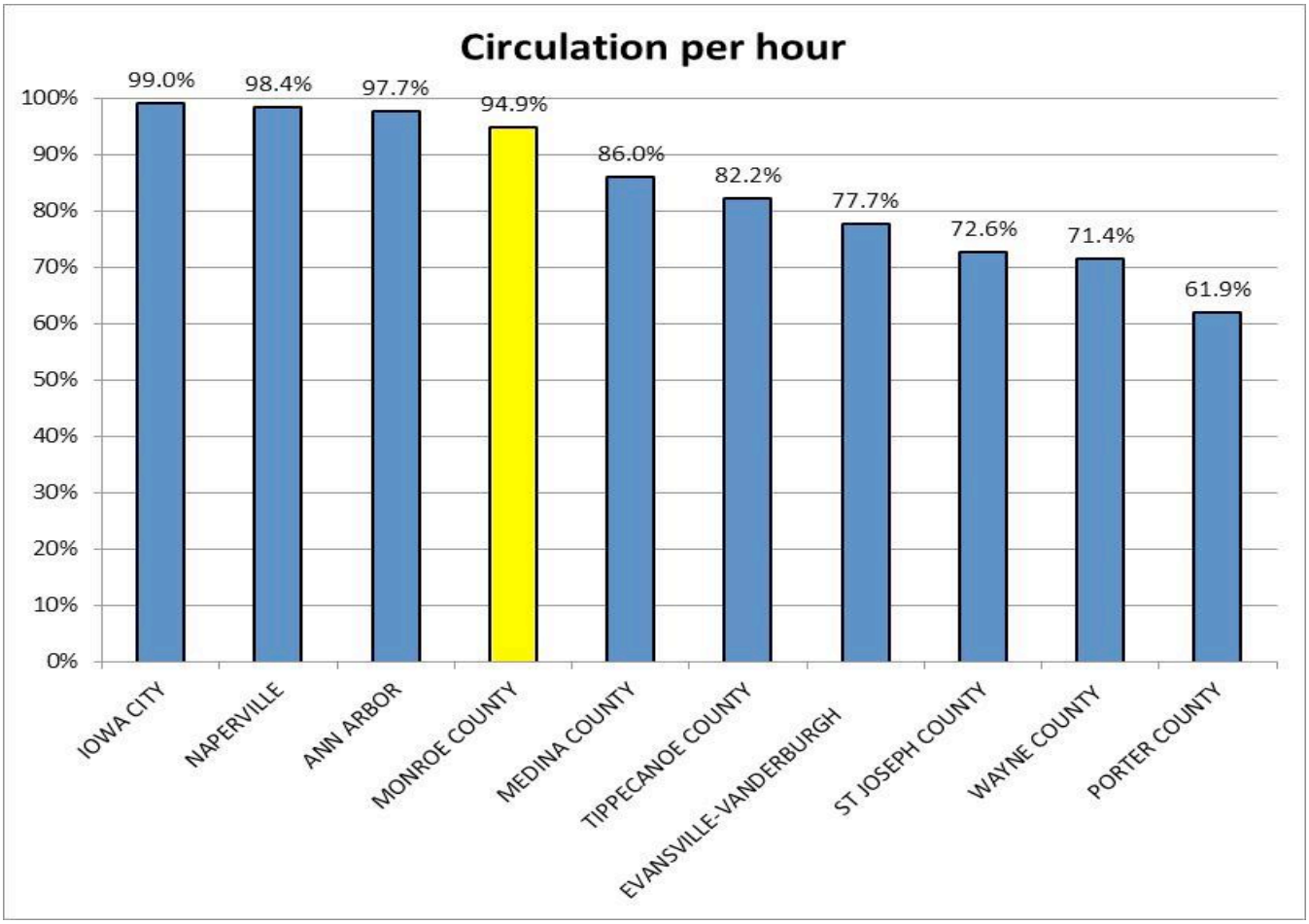


Figure 33 HAPLR Peer Report – Circulation per Visit

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is ninth among its peers on this measure. The Library may wish to consider "point of purchase" merchandising or other strategies that maximize circulation for each patron at each visit.

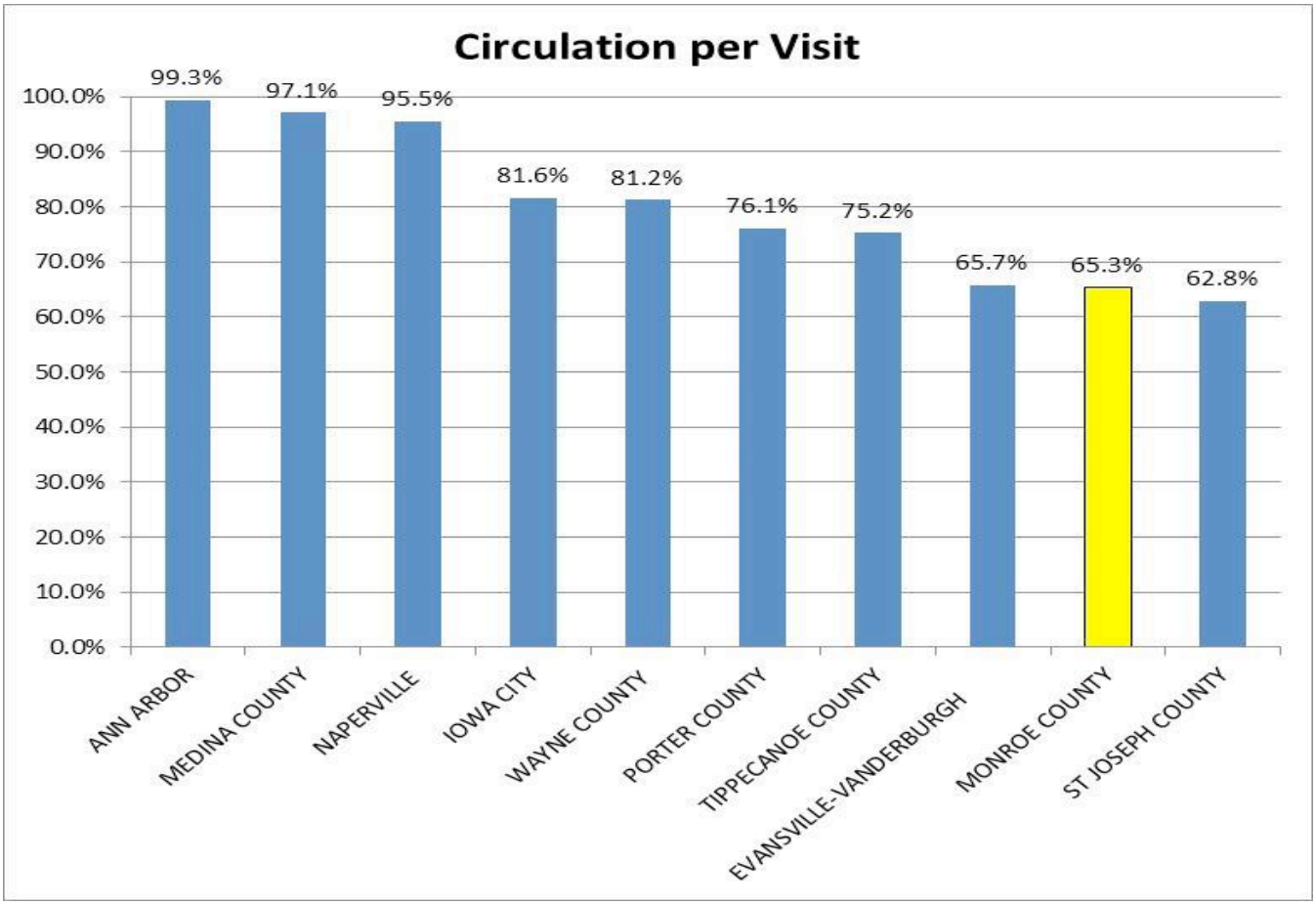


Figure 34 HAPLR Peer Report – Collection Turnover

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is fifth among its peers on this measure. Print collection turnover measures how frequently the average of all print items are checked out every year. This measure is often heavily influenced by uncontrollable factors such as an overcrowded library, or controllable factors such as effective weeding practices. The library is clearly doing well on this measure.

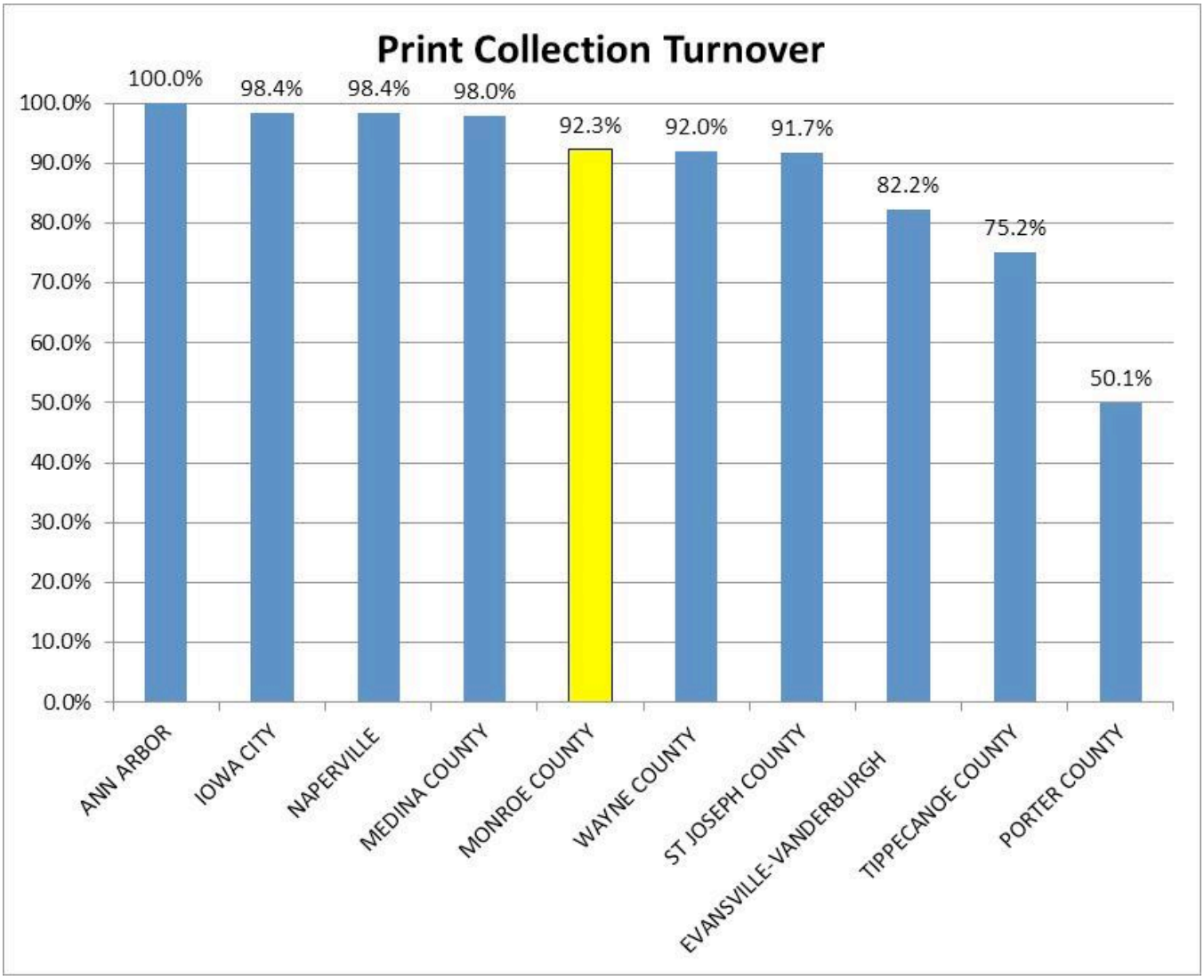


Figure 35 HAPLR Peer Report – Expenditure per Circulation

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is fourth among its peers on this measure. On this measure, we deem lowest to be best; the less it costs to circulate an item the better off is the taxpayer. A lot of factors influence this measure, but it is worth looking at the better performing peers for possible actions to increase the library's score.

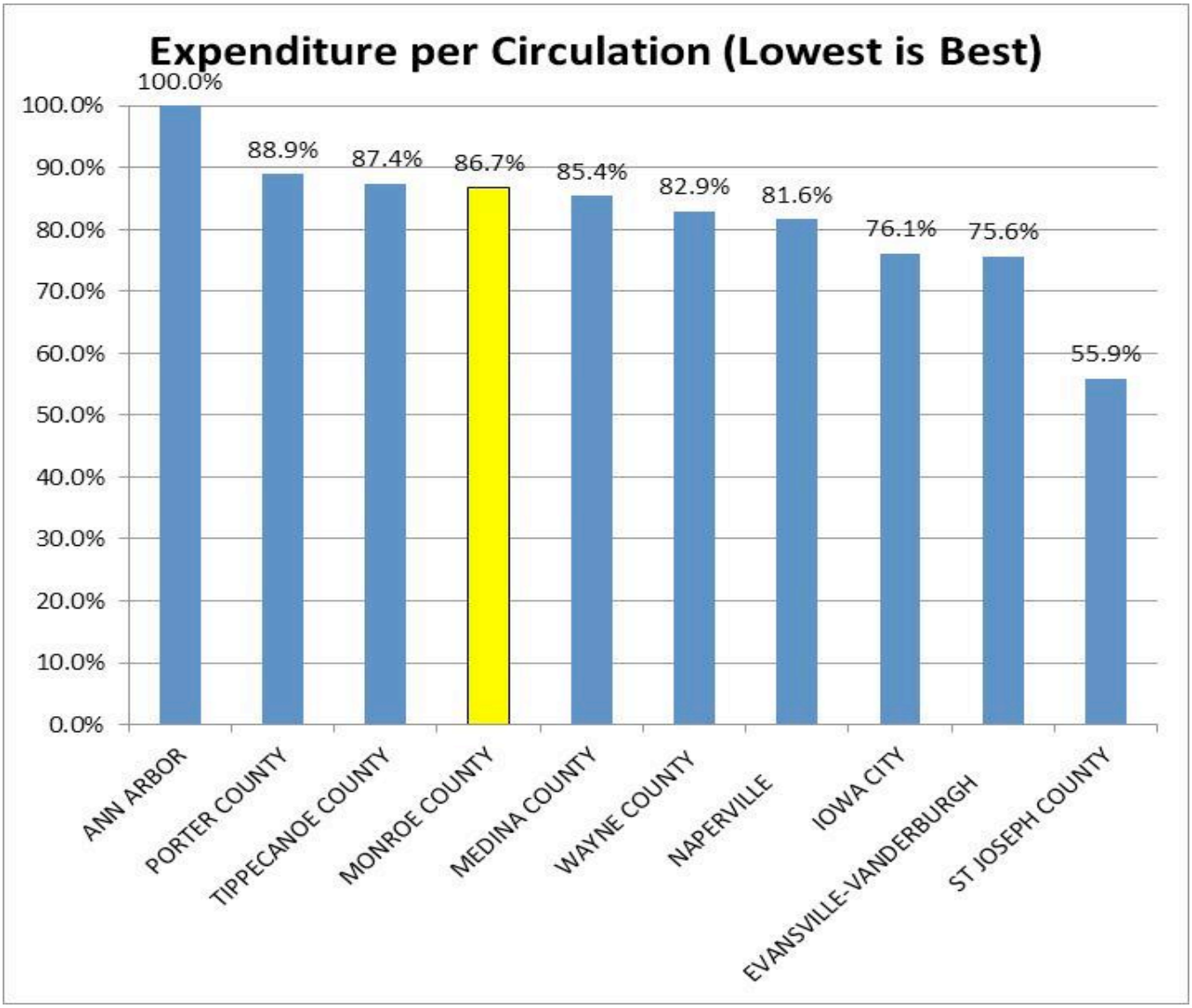


Figure 36 HAPLR Peer Report – Expenditure per Capita

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is seventh among its peers on this measure. By almost every measure and for almost every library, the more that is spent per capita, the better that library will do on output measures. Monroe County Public Library is no exception.

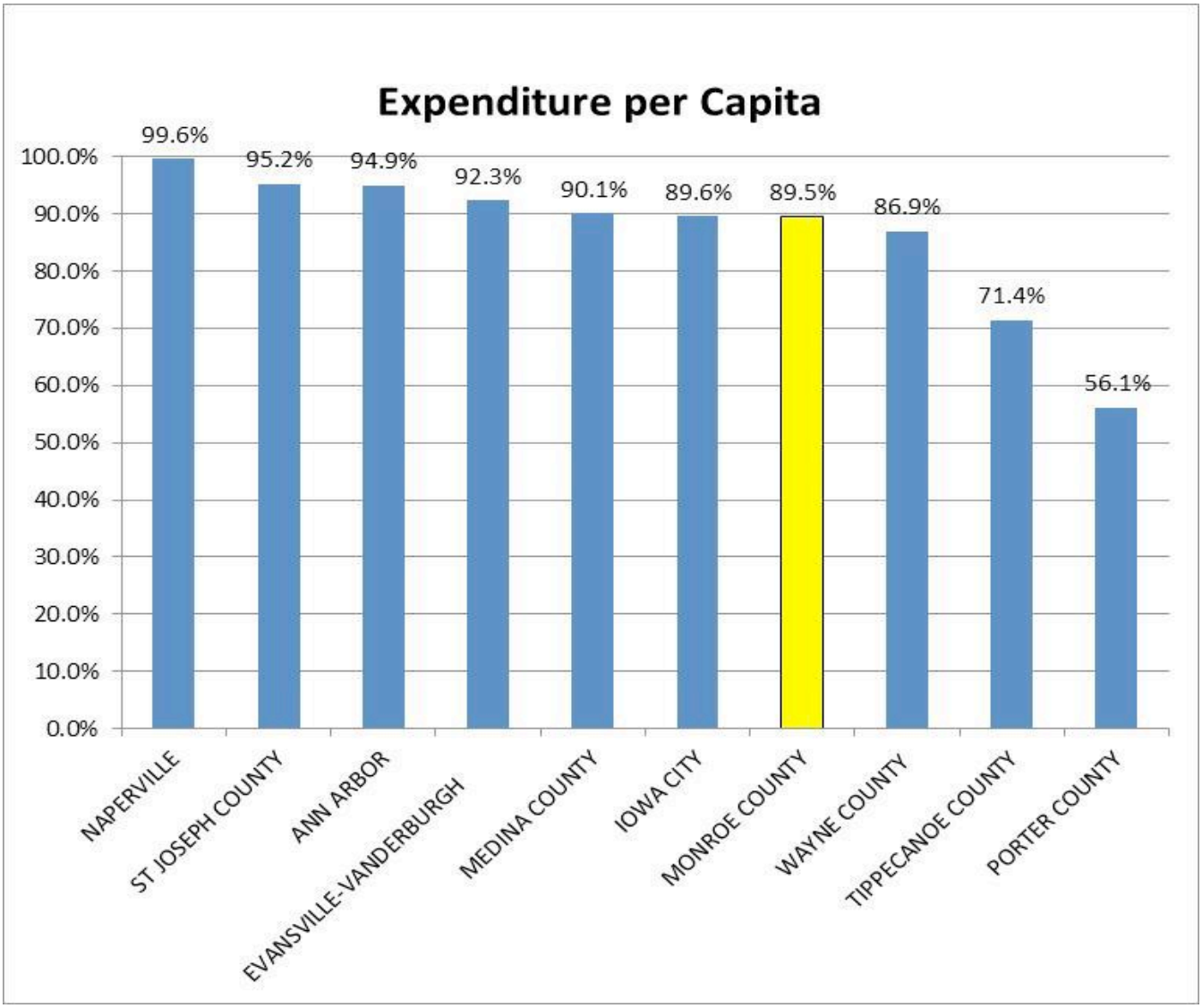


Figure 37 HAPLR Peer Report – Full Time Equivalent Staff per 1,000 Population

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is second among its peers on this measure. Having more staff to serve the public is correlated to high outputs, providing the operation is well managed, which appears to be the case for this library.

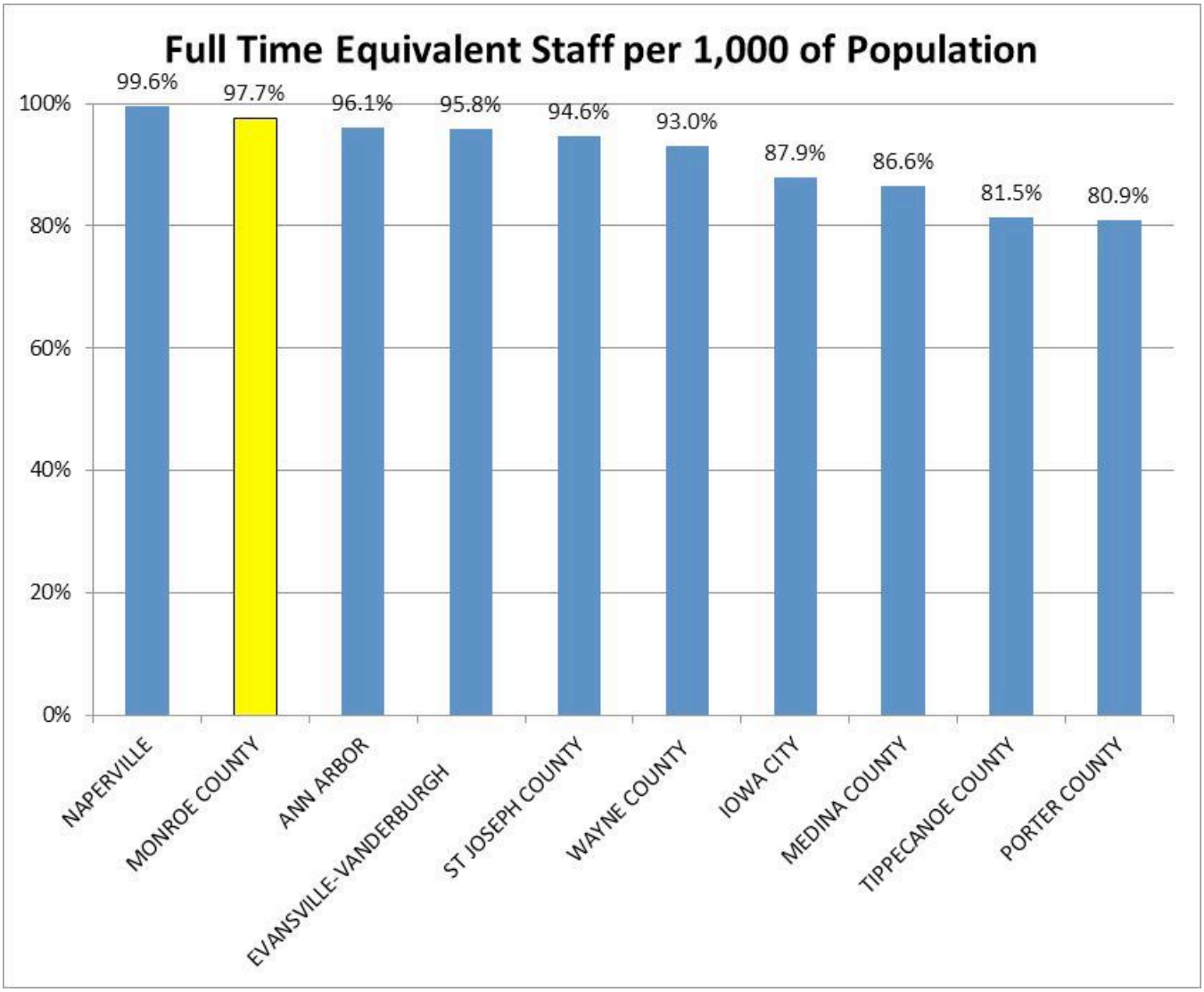


Figure 38 HAPLR Peer Report – Materials Expenditure per Capita

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is eighth among its peers on this measure. High materials spending is, of course, highly correlated with high library use.

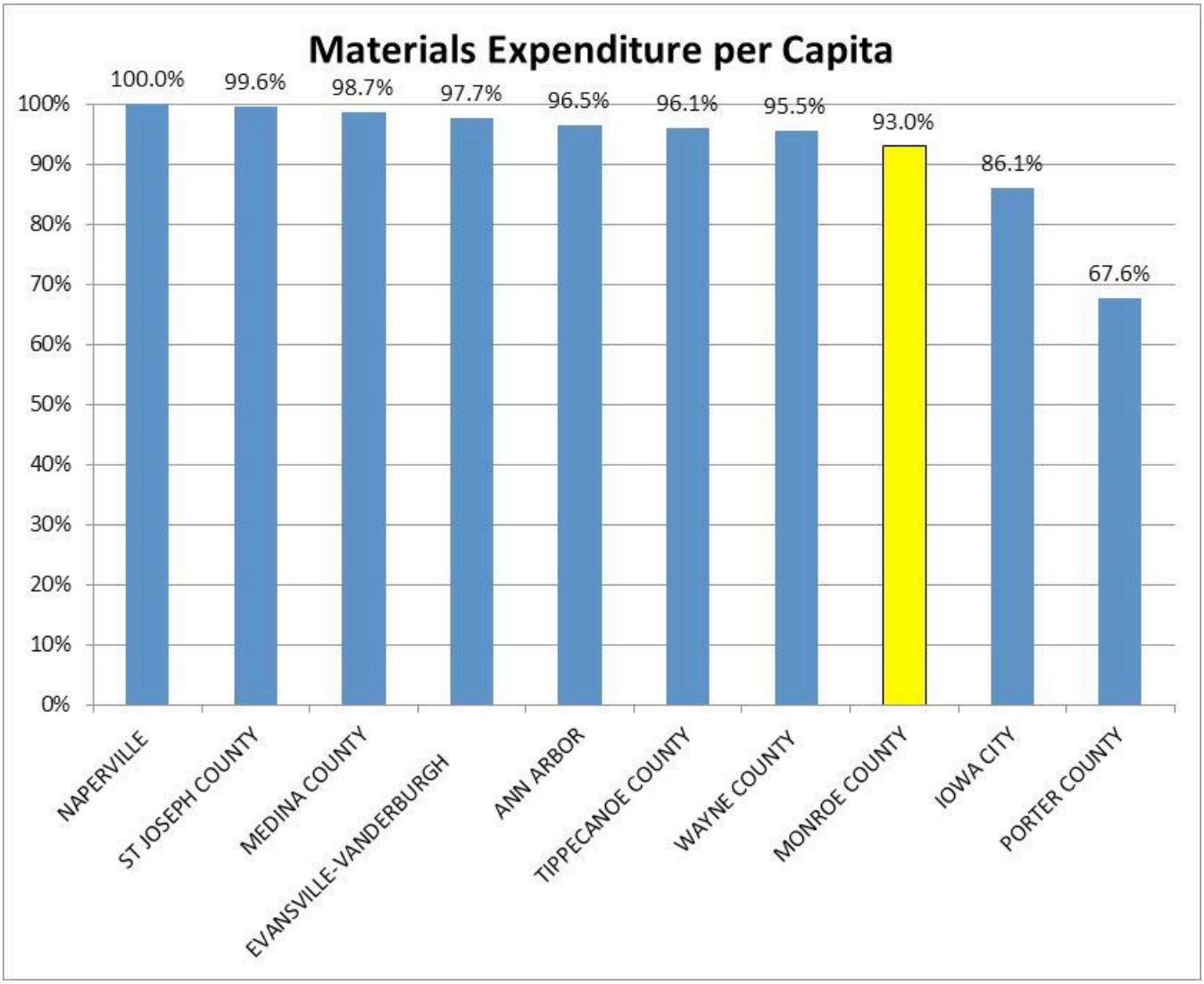


Figure 39 HAPLR Peer Report – Percent of Budget Devoted to Materials

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is eighth among its peers on this measure. Nationwide, and across all population categories, the higher the percent of the budget devoted to materials purchasing the higher are other library outputs.

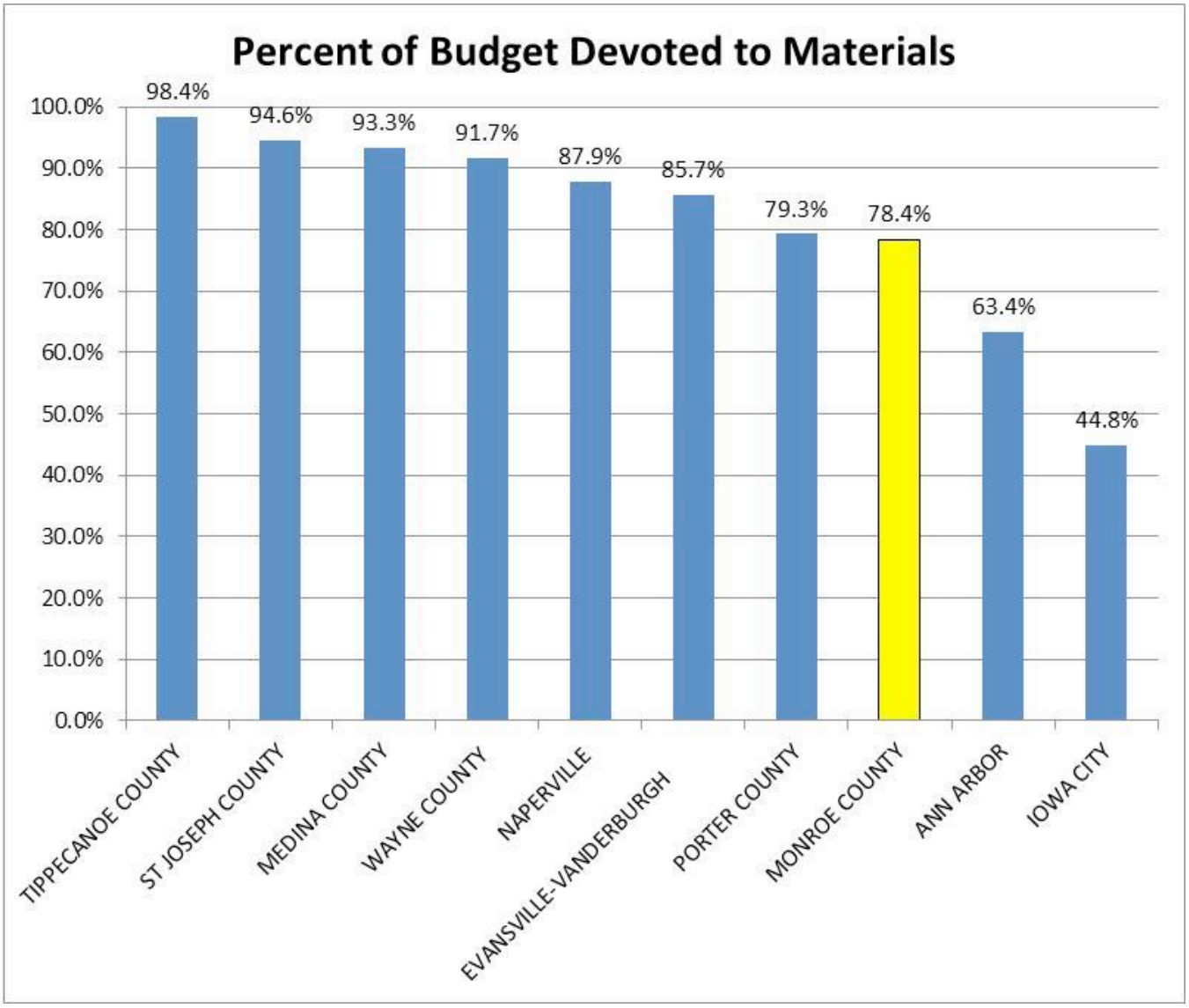


Figure 40 HAPLR Peer Report – Periodicals per 1,000 Residents

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is ninth among its peers on this measure. Note that access to physical copies of periodicals is becoming increasingly less important in this digital age of access to online databases.

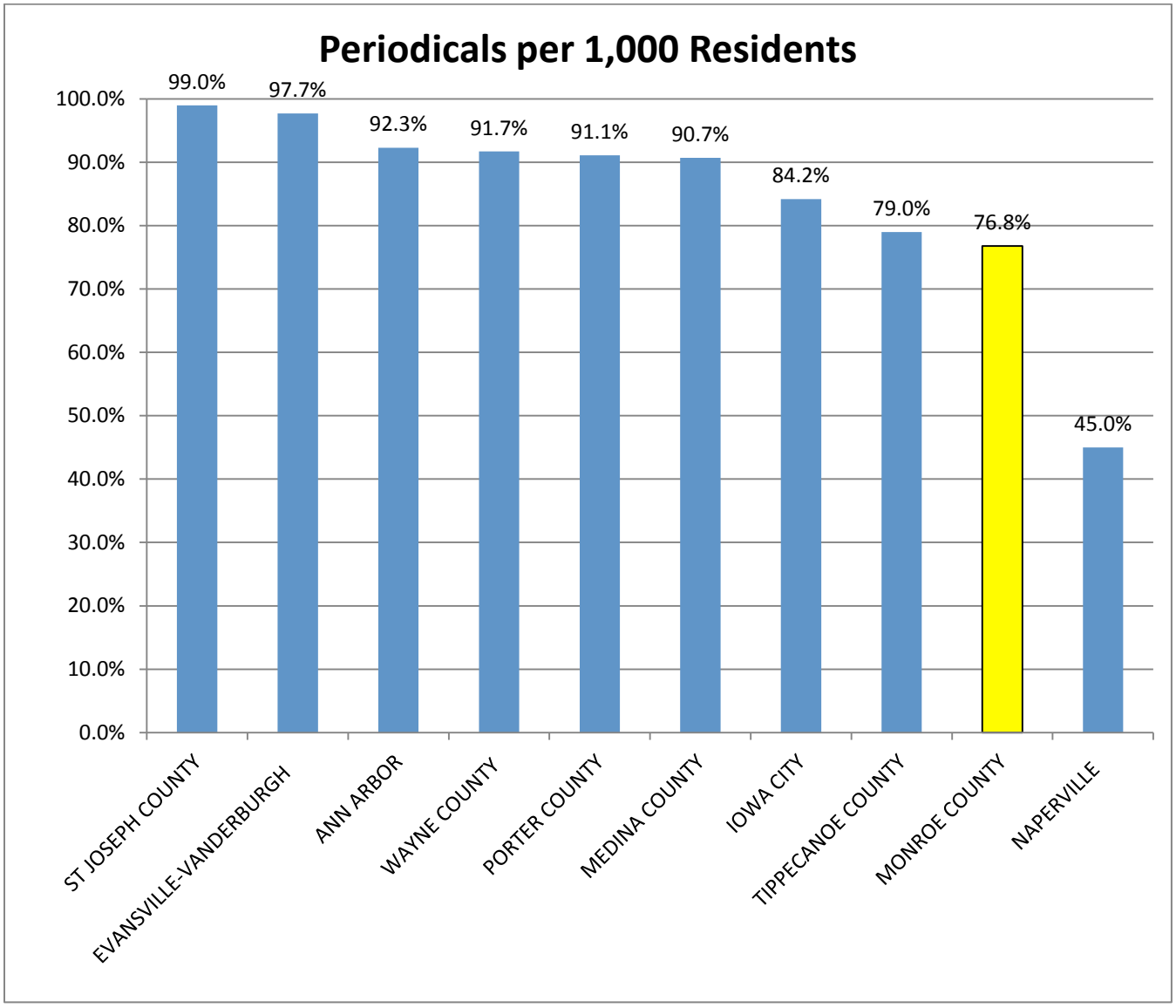


Figure 41 HAPLR Peer Report – Reference Questions per Capita

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is fifth among its peers on this measure.

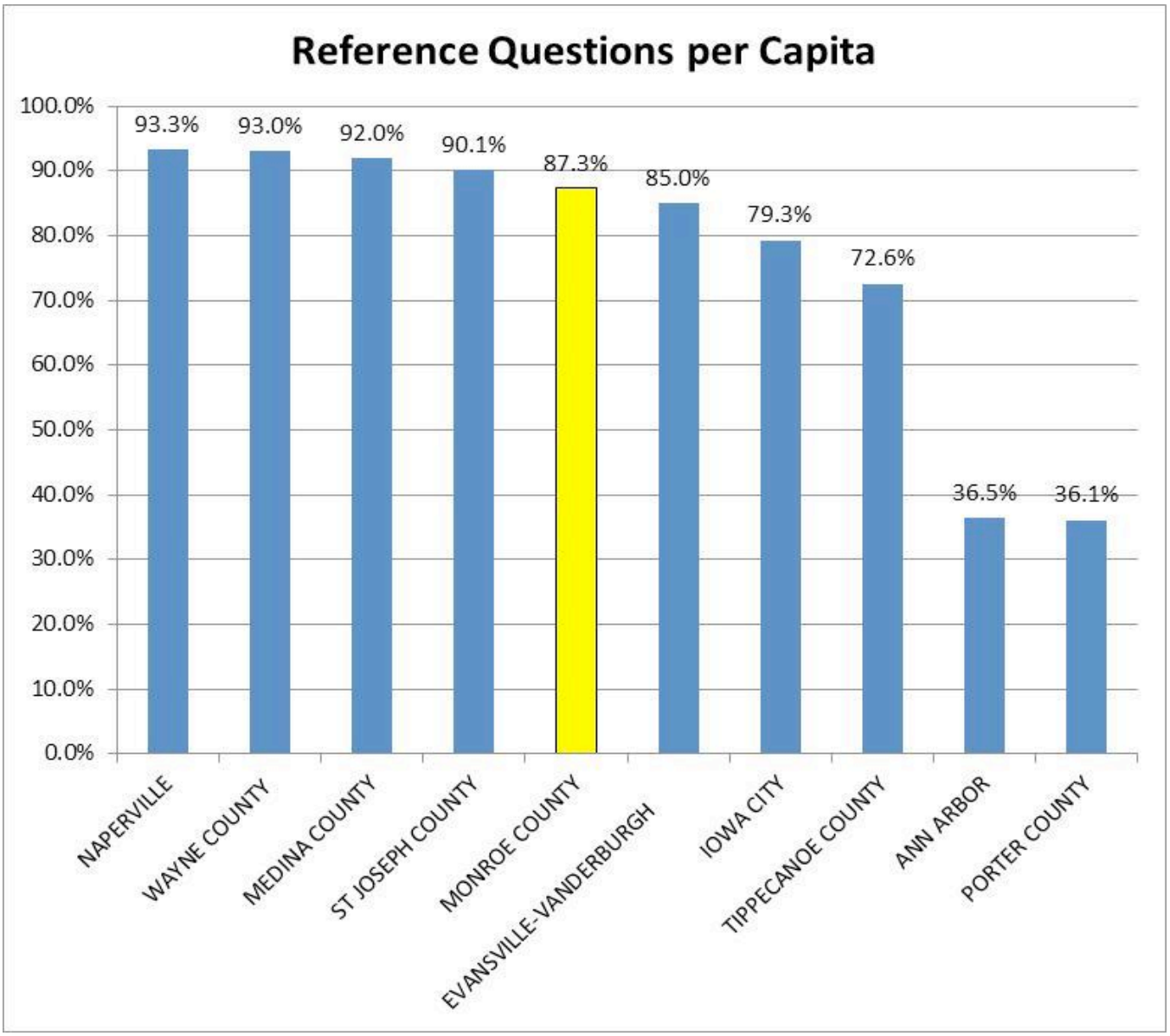


Figure 42 HAPLR Peer Report – Visits per Capita

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is first among its peers on this measure. Clearly the library is popular with the public!

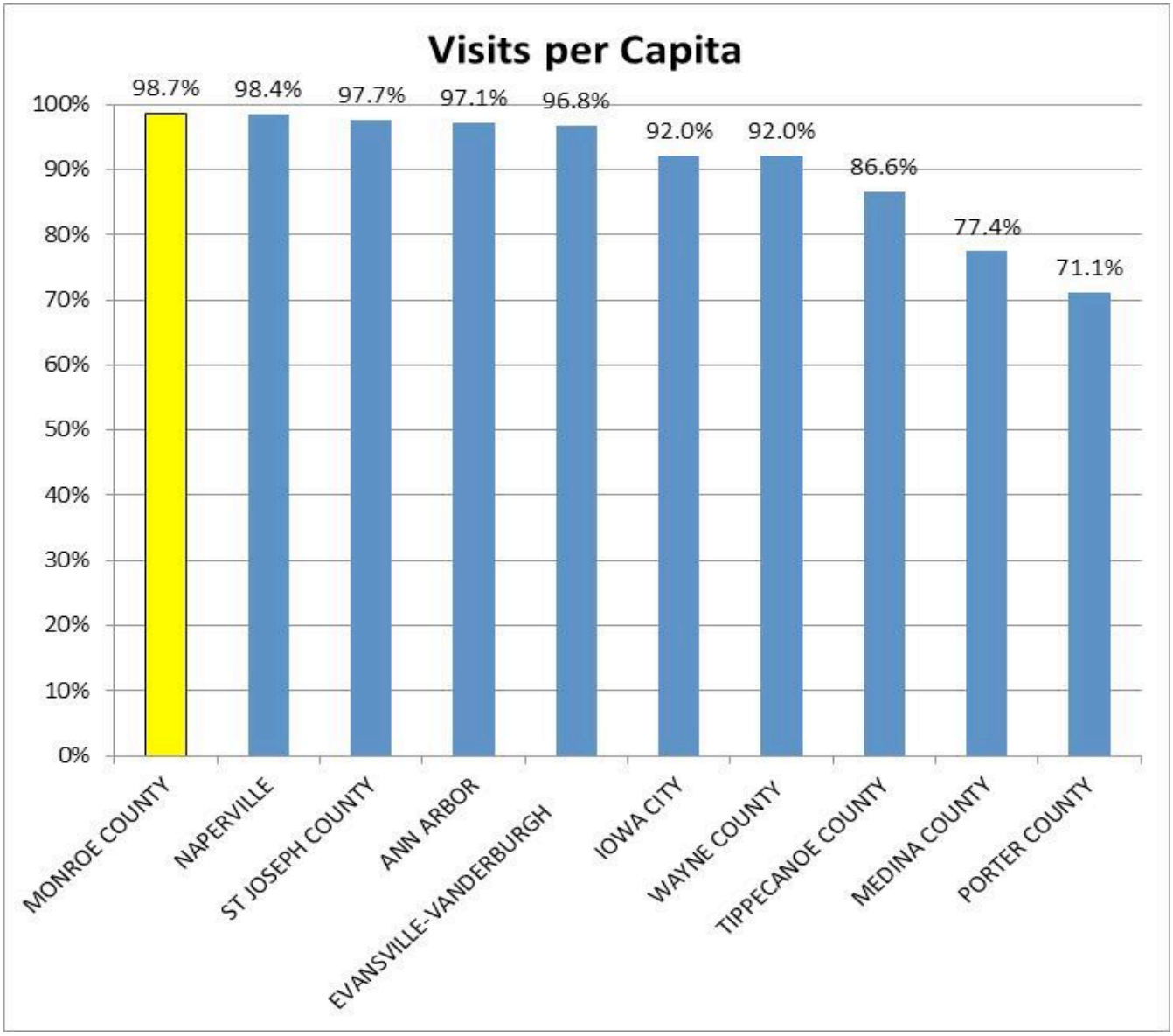


Figure 43 HAPLR Peer Report – Visits per Open Hour

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is second among its peers on this measure. Clearly there is a lot more variation on this measure among its peers than most of the other measures for Monroe County Public Library.

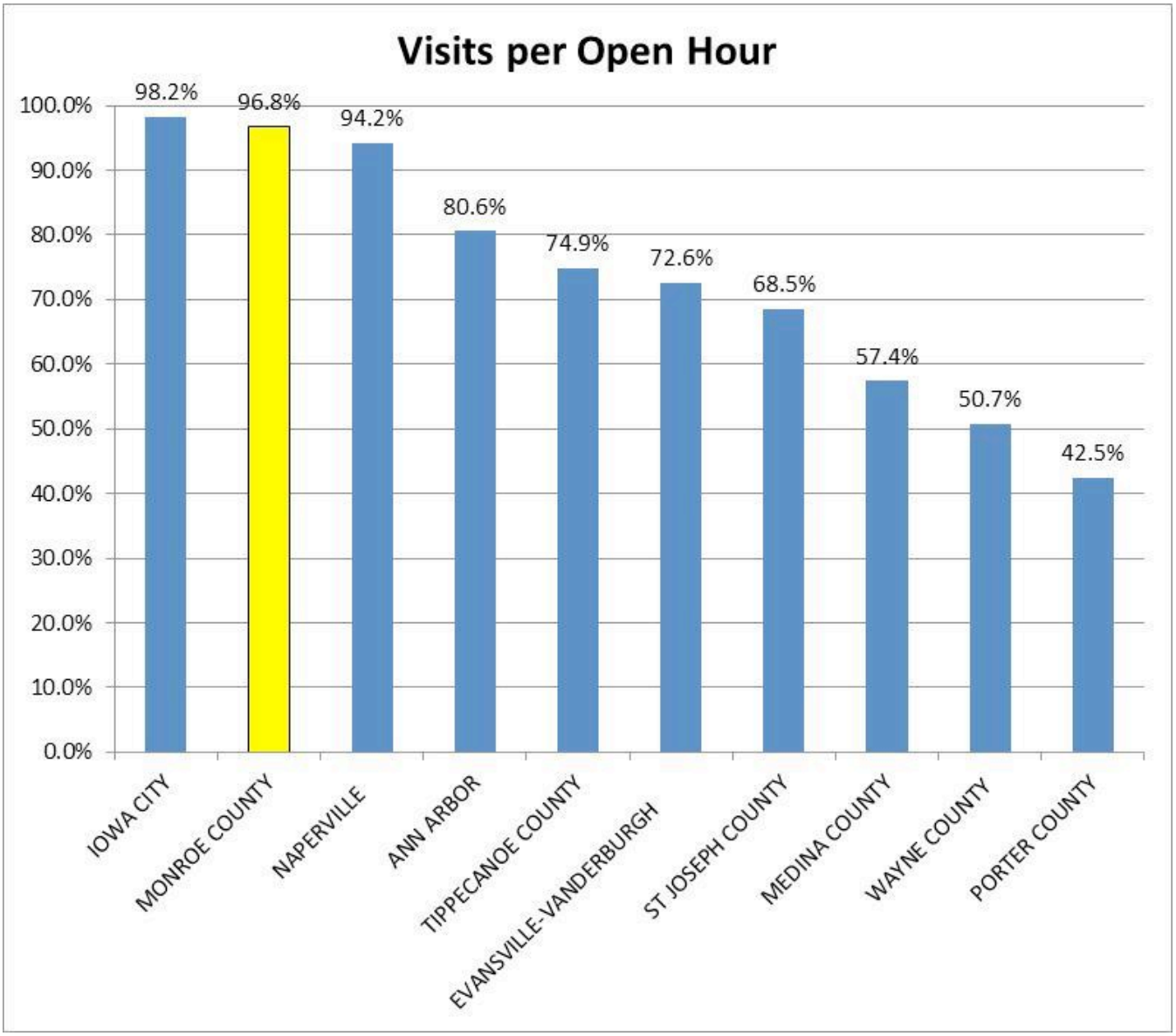


Figure 44 HAPLR Peer Report – Print Volumes per Capita

The graph below presents a comparison of the Monroe County Public Library and its peers on one of the 15 HAPLR rating criteria. The percentile indicated in each bar of the graph means that the library exceeded that percentage of the hundreds of total libraries in the population category.

Monroe County Public Library is fourth among its peers on this measure. Like many libraries, it is still balancing the books with the bytes.

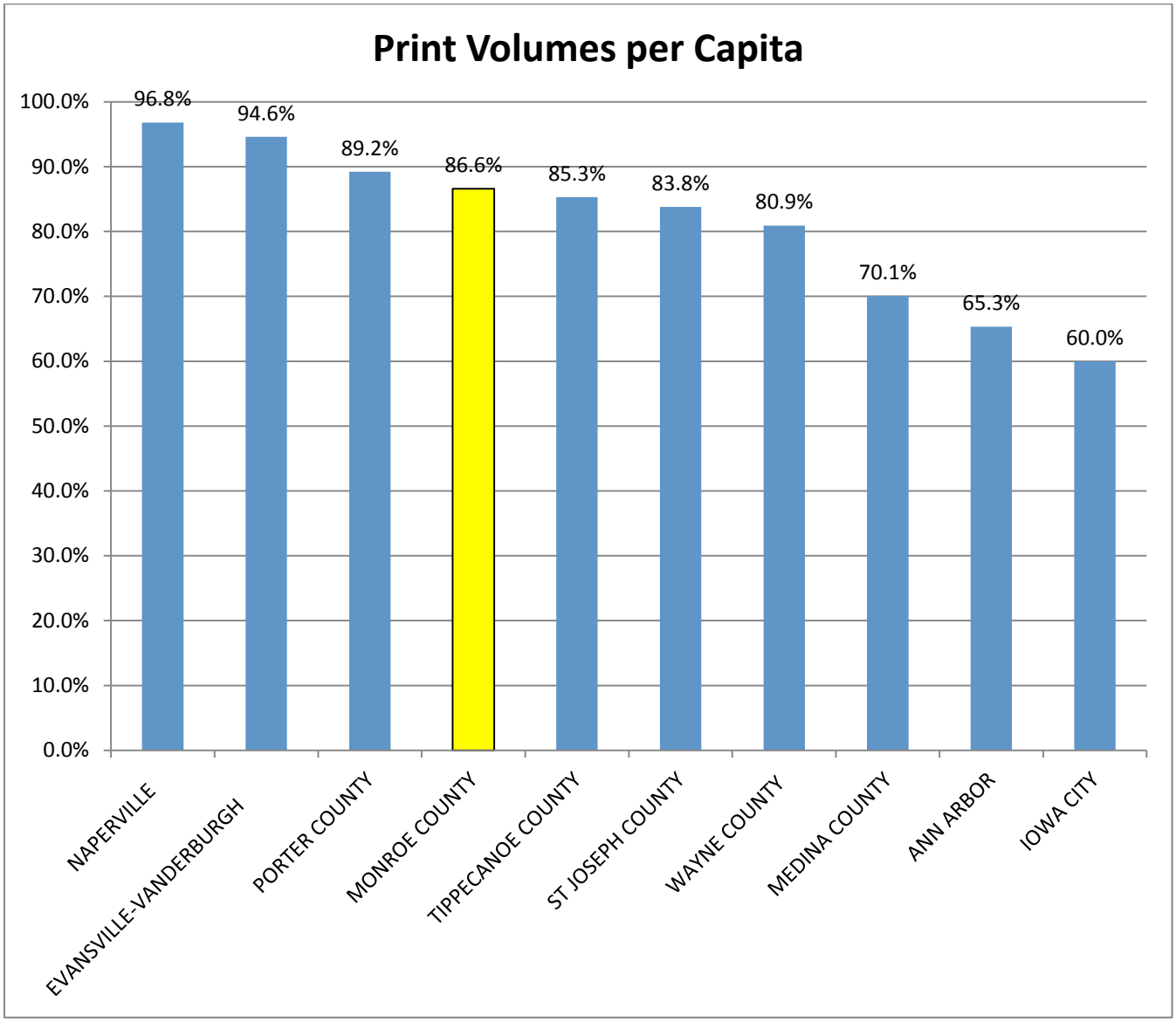


Figure 45

HAPLR Data for Selected Peer Libraries

State	IN	IN	IN	IN	IN
Library Name	MONROE COUNTY PUBLIC LIBRARY	TIPPECANOE COUNTY PUBLIC LIBRARY	PORTER COUNTY PUBLIC LIBRARY	ST JOSEPH COUNTY PUBLIC LIBRARY	EVANSVILLE-VANDERBURGH PUBLIC LIBRARY
ZIP CODE	47408	47901	46383	46601	47713
City	BLOOMINGTON	LAFAYETTE	VALPARAISO	SOUTH BEND	EVANSVILLE
HAPLR Score	884	830	685	856	861
HAPLR Rank	3	16	62	11	8
HAPLR Percentile	99.3%	95.2%	80.6%	96.8%	97.7%
Population of Legal Service Area	120,563	119,821	128,665	172,627	171,922
Total Staff	130.4	71.8	76.7	153.6	162.0
Total Collection Expenditure	$1,029,051	$1,180,854	$580,593	$2,580,102	$1,779,454
Total Operating Expenditure	$6,639,122	$4,403,020	$3,678,712	$12,608,688	$10,275,021
Book Volumes owned	403,196	383,278	444,729	539,585	652,892
Subscriptions	712	745	1,156	3,726	2,231
Hours Open annually	8,112	10,939	15,184	28,132	24,128
Library Visits	1,368,096	791,971	664,430	1,817,860	1,713,309
Reference	214,977	126,929	60,415	339,298	285,246
Total Circulation	2,278,555	1,515,519	1,285,623	2,931,778	2,882,330
Expend per capita	$55.07	$36.75	$28.59	$73.04	$59.77
Percent Budget to materials	15.5%	26.8%	15.8%	20.5%	17.3%
Materials Expend Per capita	$8.54	$9.86	$4.51	$14.95	$10.35
FTE staff per 1000 popul	1.08	0.60	0.60	0.89	0.94
Periodicals per 1000 residents	5.9	6.2	9.0	21.6	13.0
Volumes per Capita	3.3	3.2	3.5	3.1	3.8
Cost per circulation	$2.91	$2.91	$2.86	$4.30	$3.56
Visits per capita	11.3	6.6	5.2	10.5	10.0
Collection turnover	5.7	4.0	2.9	5.4	4.4
Circulation per FTE Staff Hour	8.4	10.1	8.1	9.2	8.6
Circulation per Capita	18.9	12.6	10.0	17.0	16.8
Reference per capita	1.8	1.1	0.5	2.0	1.7
Circulation per hour	280.9	138.5	84.7	104.2	119.5
Visits per hour	168.7	72.4	43.8	64.6	71.0
Circulation per visit	1.7	1.9	1.9	1.6	1.7
Expend per capita RANK	34	91	139	16	25
Percent Budget to materials RANK	69	6	66	18	46
Materials Expend Per capita RANK	23	13	103	2	8
FTE staff per 1000 popul RANK	8	59	61	18	14
Periodicals per 1000 residents RANK	74	67	29	4	8
Volumes per Capita RANK	43	47	35	52	18
Cost per circulation (low to high) RANK	43	41	36	140	78
Visits per capita RANK	5	43	92	8	11
Collection turnover RANK	25	79	158	27	57
Circulation per FTE Staff Hour RANK	110	57	120	88	107
Circulation per Capita RANK	7	31	59	13	15
Reference per capita RANK	41	87	202	32	48
Circulation per hour RANK	281	139	85	104	119
Visits per hour RANK	5	43	92	8	11
Circulation per visit RANK	110	79	76	118	109
Expend per capita PERCENTILE	89.5%	71.4%	56.1%	95.2%	92.3%
Percent Budget to materials PERCENTILE	78.4%	98.4%	79.3%	94.6%	85.7%
Materials Expend Per capita PERCENTILE	93.0%	96.1%	67.6%	99.6%	97.7%
FTE staff per 1000 popul PERCENTILE	97.7%	81.5%	80.9%	94.6%	95.8%
Periodicals per 1000 residents	76.8%	79.0%	91.1%	99.0%	97.7%
Volumes per Capita PERCENTILE	86.6%	85.3%	89.2%	83.8%	94.6%
Cost per circulation (low to high)	86.7%	87.4%	88.9%	55.9%	75.6%
Visits per capita PERCENTILE	98.7%	86.6%	71.1%	97.7%	96.8%
Collection turnover PERCENTILE	92.3%	75.2%	50.1%	91.7%	82.2%
Circulation per FTE Staff Hour PERCENTILE	65.3%	82.2%	62.2%	72.3%	66.3%
Circulation per Capita PERCENTILE	98.0%	90.4%	81.5%	96.1%	95.5%
Reference per capita PERCENTILE	87.3%	72.6%	36.1%	90.1%	85.0%
Circulation per hour PERCENTILE	94.9%	82.2%	61.9%	72.6%	77.7%
Visits per hour PERCENTILE	96.8%	74.9%	42.5%	68.5%	72.6%
Circulation per visit PERCENTILE	65.3%	75.2%	76.1%	62.8%	65.7%
NumLibsInPopCat	316	316	316	316	316
Population Category	c) 100 K	c) 100 K	c) 100 K	c) 100 K	c) 100 K

State	MI	IA	IL	OH	OH
Library Name	ANN ARBOR DISTRICT LIBRARY	IOWA CITY PUBLIC LIBRARY	NAPERVILLE PUBLIC LIBRARY	MEDINA COUNTY DISTRICT LIBRARY	WAYNE COUNTY PUBLIC LIBRARY
ZIP CODE	48104	52240	60540	44256	44691
City	ANN ARBOR	IOWA CITY	NAPERVILLE	MEDINA	WOOSTER
HAPLR Score	894	845	933	884	865
HAPLR Rank	2	23	1	4	5
HAPLR Percentile	99.6%	95.7%	100.0%	99.0%	98.7%
Population of Legal Service Area	155,611	76,442	136,380	140,904	102,338
Total Staff	154.0	60.6	185.9	103.0	85.2
Total Collection Expenditure	$1,549,914	$572,223	$2,528,335	$1,543,945	$993,056
Total Operating Expenditure	$11,338,685	$4,763,672	$14,137,036	$7,845,084	$5,324,102
Book Volumes owned	375,757	197,208	589,791	353,577	305,575
Subscriptions	1,427	546	460	1,258	932
Hours Open annually	18,770	3,394	10,842	15,323	16,708
Library Visits	1,574,044	680,568	1,522,708	811,824	815,932
Reference	73,559	88,084	286,994	292,656	214,396
Total Circulation	7,118,376	1,395,987	4,418,846	2,648,121	1,680,526
Expend per capita	$72.87	$62.32	$103.66	$55.68	$52.02
Percent Budget to materials	13.7%	12.0%	17.9%	19.7%	18.7%
Materials Expend Per capita	$9.96	$7.49	$18.54	$10.96	$9.70
FTE staff per 1000 popul	0.99	0.79	1.36	0.73	0.83
Periodicals per 1000 residents	9.2	7.1	3.4	8.9	9.1
Volumes per Capita	2.4	2.6	4.3	2.5	3.0
Cost per circulation	$1.59	$3.41	$3.20	$2.96	$3.17
Visits per capita	10.1	8.9	11.2	5.8	8.0
Collection turnover	18.9	7.1	7.5	7.5	5.5
Circulation per FTE Staff Hour	22.2	11.1	11.4	12.4	9.5
Circulation per Capita	45.7	18.3	32.4	18.8	16.4
Reference per capita	0.5	1.2	2.1	2.1	2.1
Circulation per hour	379.2	411.3	407.6	172.8	100.6
Visits per hour	83.9	200.5	140.4	53.0	48.8
Circulation per visit	4.5	2.1	2.9	3.3	2.1
Expend per capita RANK	17	54	2	32	42
Percent Budget to materials RANK	116	284	39	22	27
Materials Expend Per capita RANK	12	72	1	5	15
FTE staff per 1000 popul RANK	13	63	2	43	23
Periodicals per 1000 residents RANK	25	82	174	30	27
Volumes per Capita RANK	110	206	11	95	61
Cost per circulation (low to high) RANK	1	124	59	47	55
Visits per capita RANK	10	42	6	72	26
Collection turnover RANK	1	9	6	7	26
Circulation per FTE Staff Hour RANK	1	65	33	24	70
Circulation per Capita RANK	1	32	2	9	18
Reference per capita RANK	201	107	22	26	23
Circulation per hour RANK	379	411	408	173	101
Visits per hour RANK	10	42	6	72	26
Circulation per visit RANK	3	95	15	10	60
Expend per capita PERCENTILE	94.9%	89.6%	99.6%	90.1%	86.9%
Percent Budget to materials PERCENTILE	63.4%	44.8%	87.9%	93.3%	91.7%
Materials Expend Per capita PERCENTILE	96.5%	86.1%	100.0%	98.7%	95.5%
FTE staff per 1000 popul PERCENTILE	96.1%	87.9%	99.6%	86.6%	93.0%
Periodicals per 1000 residents	92.3%	84.2%	45.0%	90.7%	91.7%
Volumes per Capita PERCENTILE	65.3%	60.0%	96.8%	70.1%	80.9%
Cost per circulation (low to high)	100.0%	76.1%	81.6%	85.4%	82.9%
Visits per capita PERCENTILE	97.1%	92.0%	98.4%	77.4%	92.0%
Collection turnover PERCENTILE	100.0%	98.4%	98.4%	98.0%	92.0%
Circulation per FTE Staff Hour PERCENTILE	100.0%	87.5%	89.8%	92.6%	78.0%
Circulation per Capita PERCENTILE	100.0%	93.9%	99.6%	97.4%	94.6%
Reference per capita PERCENTILE	36.5%	79.3%	93.3%	92.0%	93.0%
Circulation per hour PERCENTILE	97.7%	99.0%	98.4%	86.0%	71.4%
Visits per hour PERCENTILE	80.6%	98.2%	94.2%	57.4%	50.7%
Circulation per visit PERCENTILE	99.3%	81.6%	95.5%	97.1%	81.2%
NumLibsInPopCat	316	514	316	316	316
Population Category	c) 100 K	d) 50 K	c) 100 K	c) 100 K	c) 100 K